

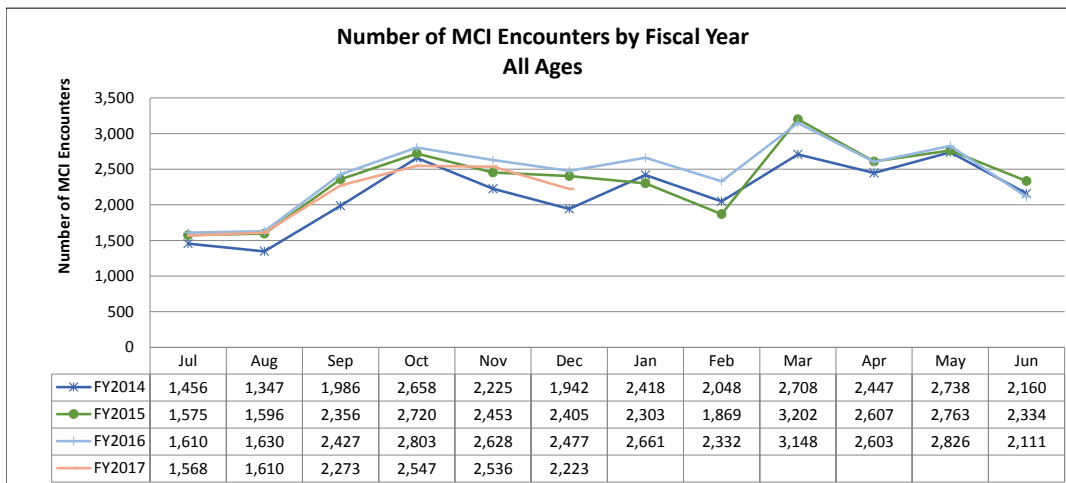
ITION KEY INDICATORS: STATEWIDE

Indicator 1: Number of Distinct MCI Encounters by Month

Definition: Sum number of distinct MCI encounters in all catchment areas in a month, where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL. All indicators represent both MBHP-contracted providers and DMH teams.

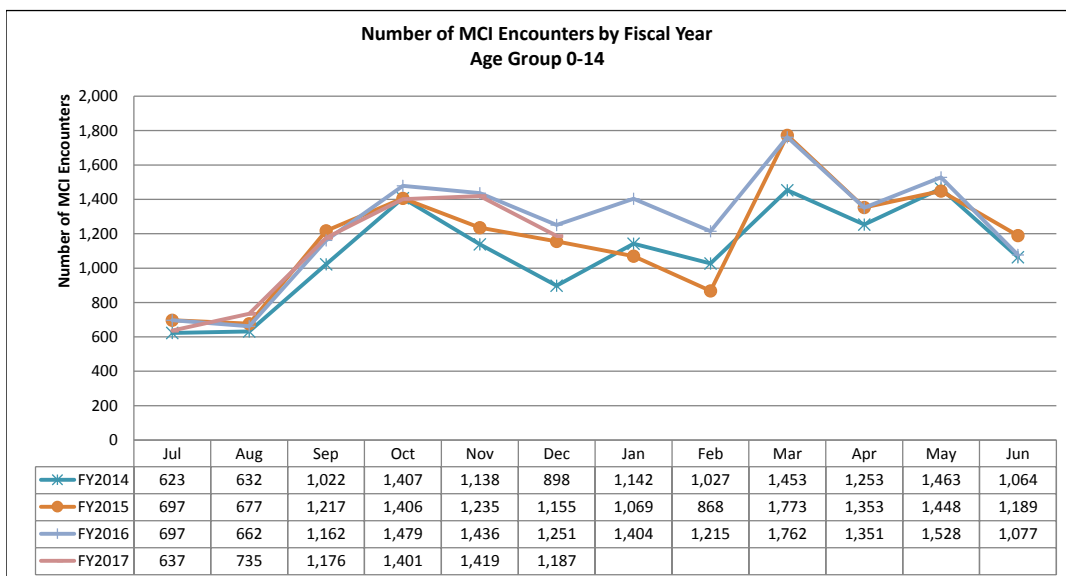
All Ages

For All Ages, there are 2,223 MCI encounters recorded in December 2016, FY2017. Of Fiscal Years 2014 to 2017, there has been a notable increase of encounters in October. Of Fiscal Years 2014 to 2016, there has been a notable decrease of encounters in February, and increase in March.



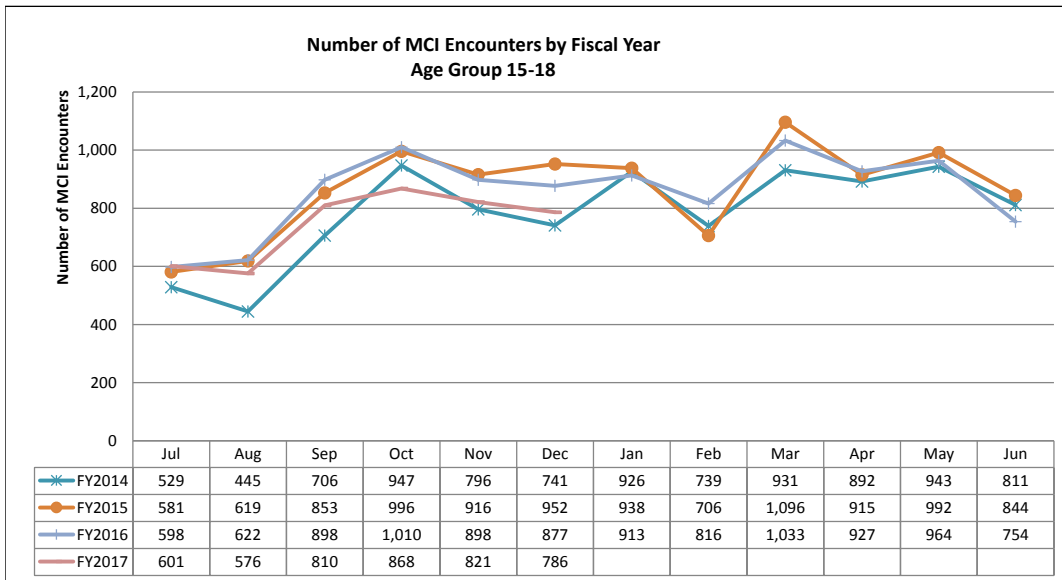
Age Group 0-14

For Age Group 0-14, there are 1,187 MCI encounters recorded in December 2016, FY2017. Of Fiscal Years 2014 to 2017, there has been a notable increase of encounters in October. Of Fiscal Years 2014 to 2016, there is a notable decrease of encounters in February, and increase in March. Also visible is the steady drop of encounters between November and January of FY 2015.



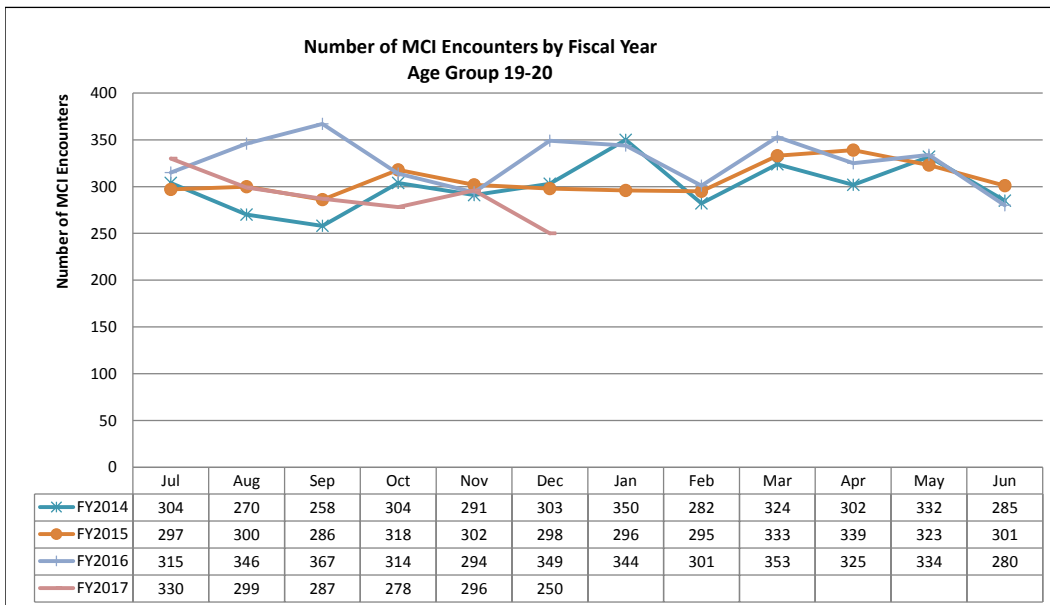
Age Group 15-18

- For Age Group 15-18, there are 786 MCI encounters recorded in December 2016, FY2017. Of Fiscal Years 2014 to 2017, there has been a notable increase of encounters in October. Of Fiscal Years 2014 to 2016, there has been a notable decrease of encounters in February, and increase in March. Also, there is a sharp increase in encounters between Aug. and Oct. of FY2014.



Age Group 19-20

- For Age Group 19-20, there are 250 MCI encounters recorded in December 2016, FY2017. Fiscal Years 2014 to 2017, there has been a notable increase of encounters in October. Of Fiscal Years 2014 to 2016, there has been a notable decrease of encounters in February, and increase in March. Also, there is little fluctuation in number of encounters between Dec. and February of FY2015.

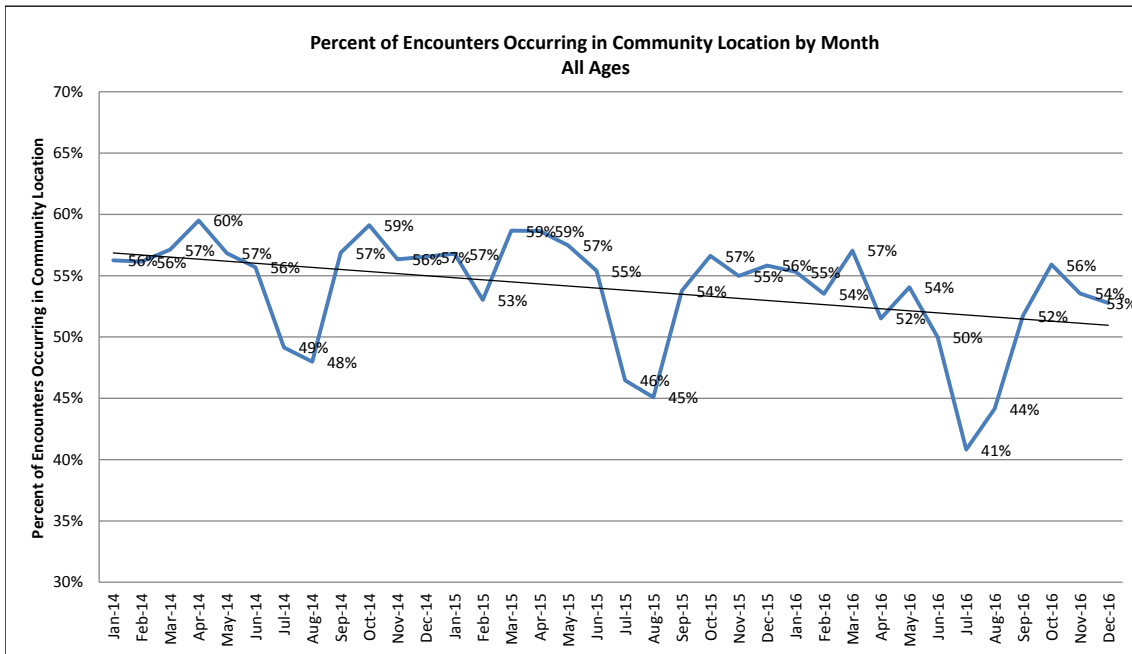


Indicator 2: Percent of Encounters Occurring in Community Location by Month

Definition: Percent of distinct MCI encounters that occur in a community versus ED location by month, where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL. Community locations encompass mobile locations and the Community-Based Locations (CBLs), which are service delivery sites operated by the ESP.

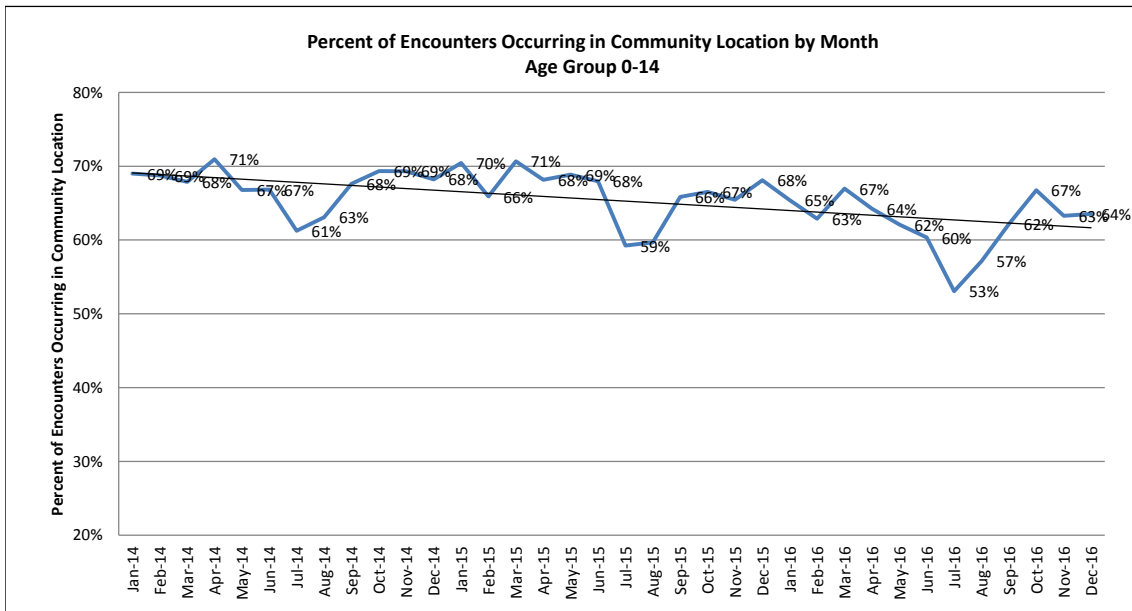
All Ages

For All Ages, the proportion of MCI encounters occurring in a community location trended upward over the course of three and a half fiscal years with dips during the summer months. The graph illustrates a seasonal pattern, whereby the percent of MCI encounters occurring in the community is highest during months when children and youth are in school.



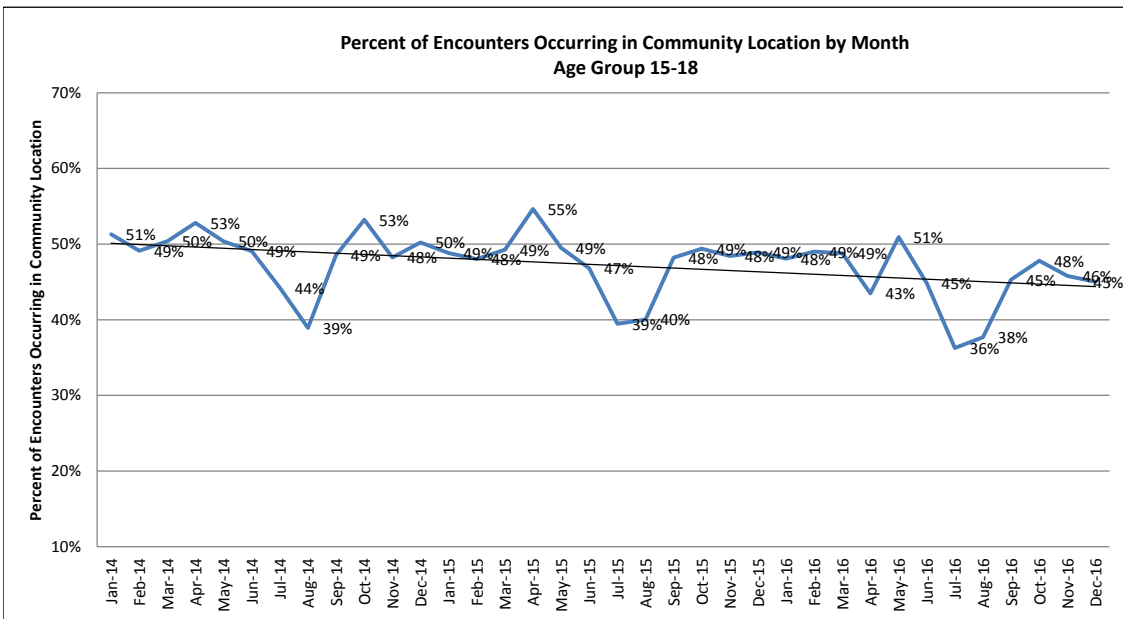
Age Group 0-14

For Age Group 0-14, the proportion of MCI encounters occurring in a community location trended upward over the course of three and a half fiscal years. The graph illustrates a seasonal pattern, whereby the percent of MCI encounters occurring in a community location is highest during months when children and youth are in school. Notably there is little fluctuation between January to March 2014 from 69% to 68% and then again between September 2014 and December 2014 from 68% to 69%.



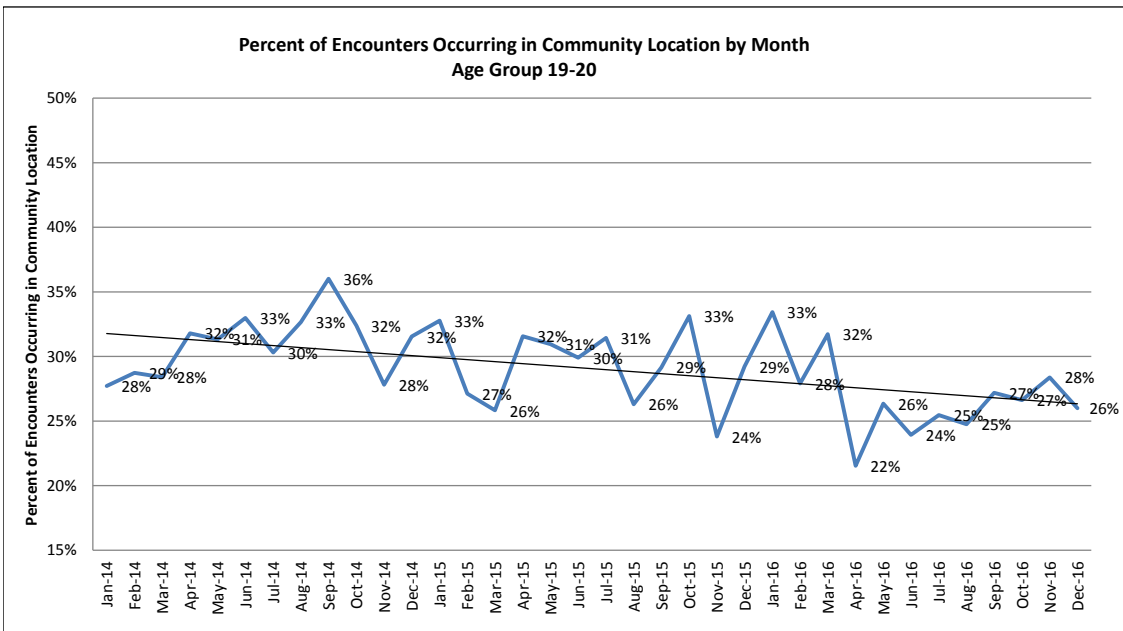
Age Group 15-18

For Age Group 15-18, the proportion of MCI encounters occurring in a community location has trended steadily upward over the course of three and a half fiscal years. The gradual decrease in MCI encounters occurs between May and August 2014 from 50% and 39% of FY2015. Little variation occurs between September 2014 and March 2015 differing by 1% to 2%.



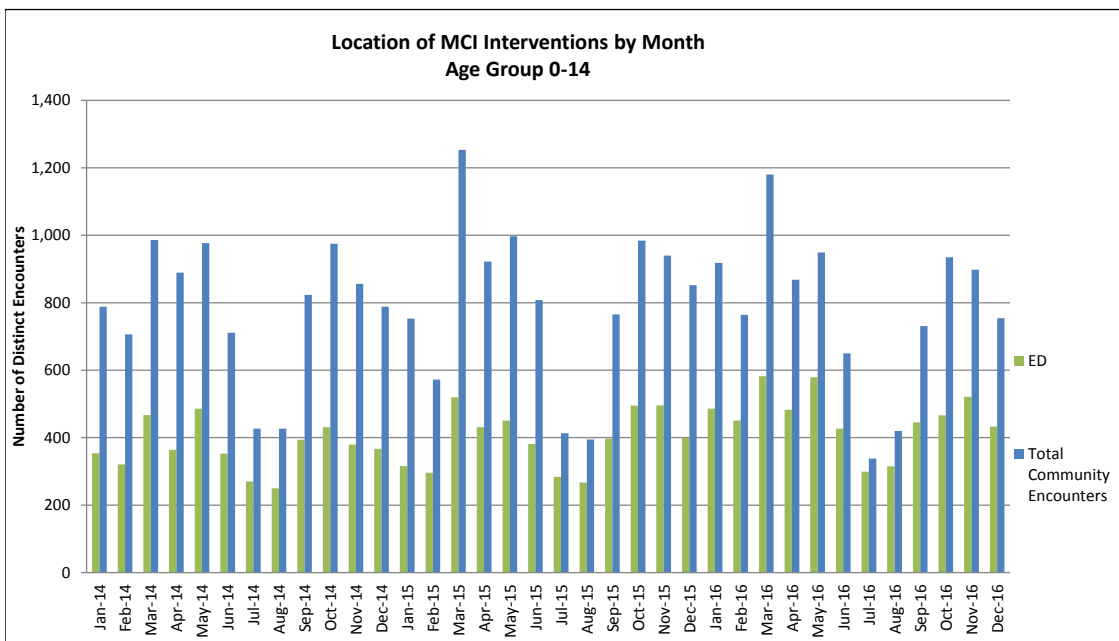
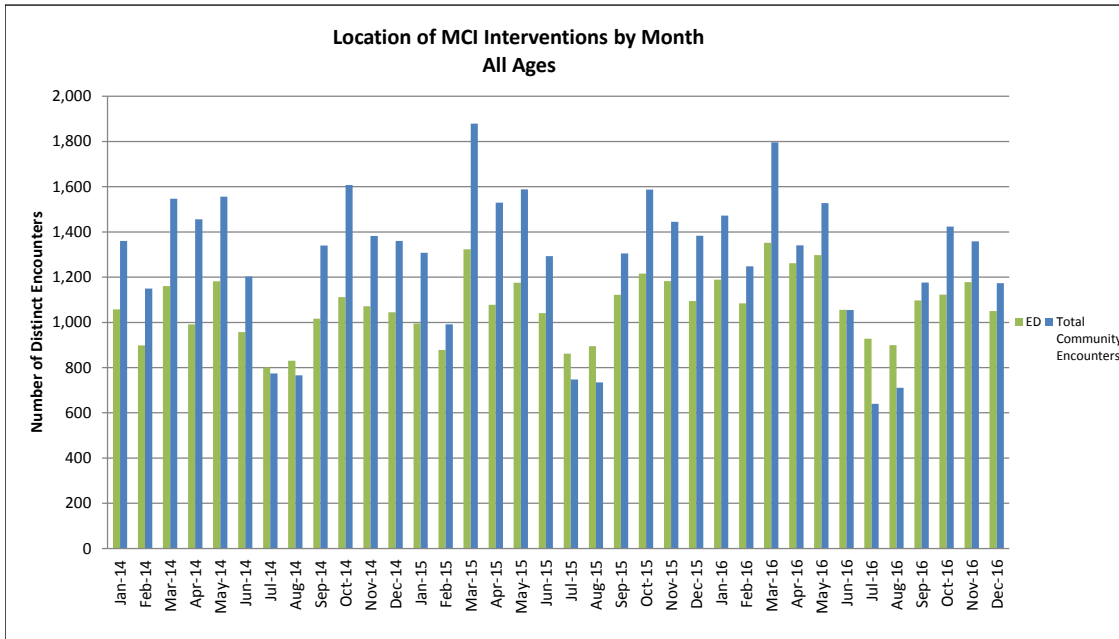
Age Group 19-20

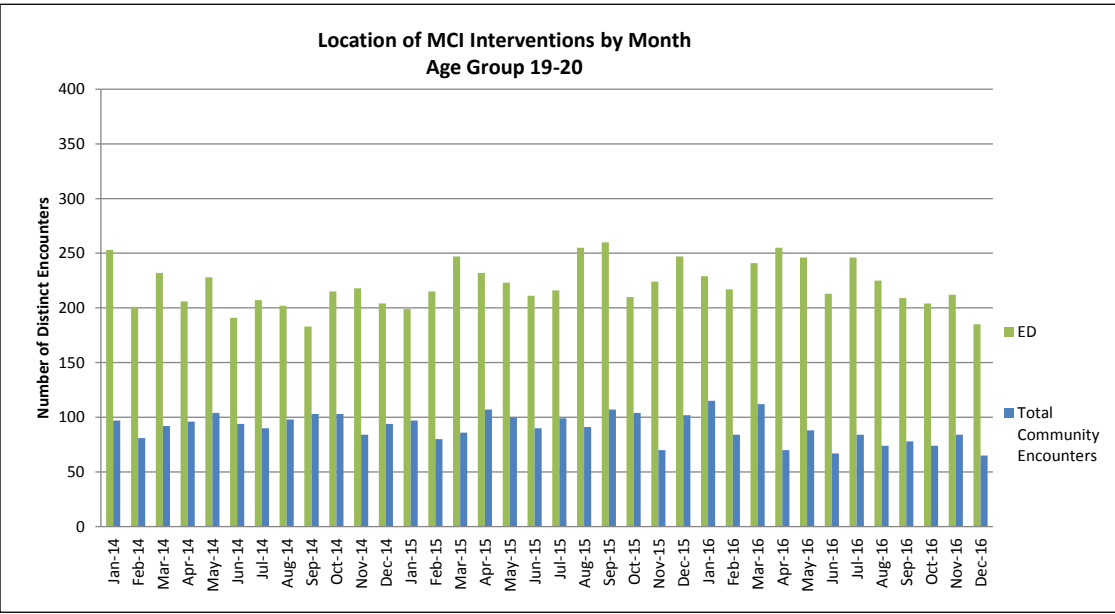
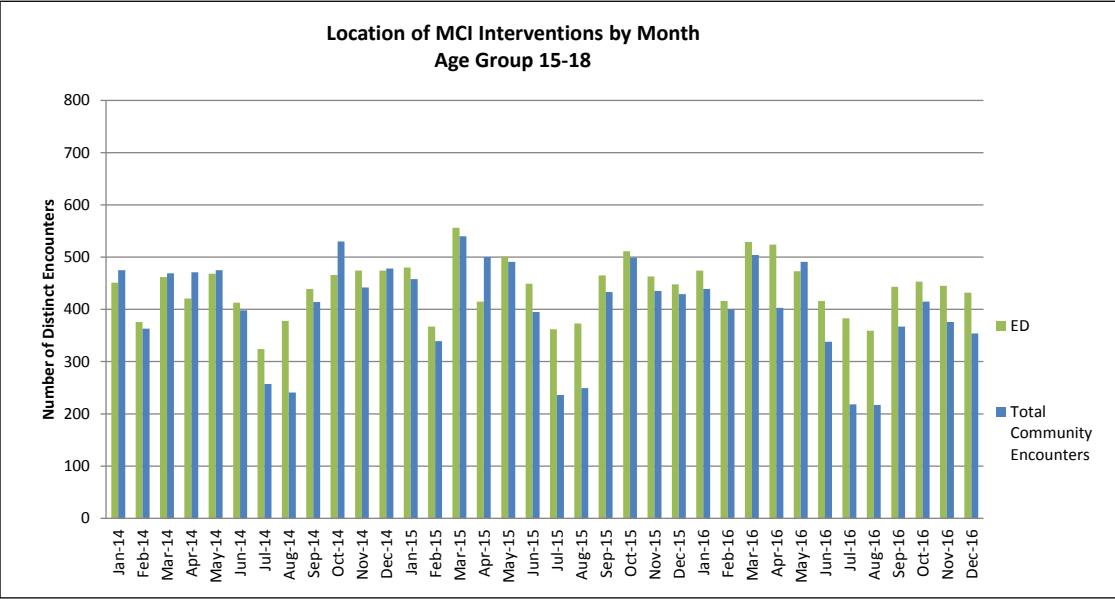
For Age Group 19-20, the proportion of MCI encounters occurring in a community location has trended upward over the course of three and a half fiscal years. There is a steep decrease of MCI Encounters between March and April 2016 from 32% to 22%.



Indicators 3-5: Number of Distinct MCI Encounters Occurring in Mobile Location, ESP/CB/UCC Location, and ED Location by Month

Definition: Number of distinct MCI encounters that occur in Mobile, ESP/CB/UCC and ED Location by month, where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL.





All Ages

· For all ages the percentage of MCI encounters occurring in an ED location is 47.3% (1,050/2,223) and the percentage of MCI encounters occurring in a community location is 52.8% (1,173/2,223) in December 2016 FY 2017.

Age Group 0-14

· For Age Group 0-14, the percentage of MCI encounters occurring in an ED location is 36.5% (433/1,187) and the percentage of MCI encounters occurring in a community location is 63.5% (754/1,187) in December 2016 FY 2017.

Age Group 15-18

· For Age Group 15-18, the percentage of MCI encounters occurring in an ED location is about 55.0% (432/786), and the percentage of MCI encounters occurring in a community location is 45.0% (354/786) in December 2016 FY 2017.

Age Group 19-20

· For Age Group 19-20, the percentage of MCI encounters occurring in an ED location was 74.0% (185/250), and the percentage of MCI encounters occurring in a community location is 26.0% (94/250) in December 2016 FY 2017.

All Ages

For All Ages, of those MCI encounters that occurs in a community location in December 2016 is about 34.6% (770/2,223) occurs in a mobile location and about 18.2% (403/2,223) occurred in an ESP/CB/UCC location.

Age Group 0-14

For Age Group 0-14, of those MCI encounters that occurs in a community location in December 2016 is about 43.0% (510/1,187) occurs in a mobile location and 20.5% (244/1,187) occurs in an ESP/CB/UCC location.

Age Group 15-18

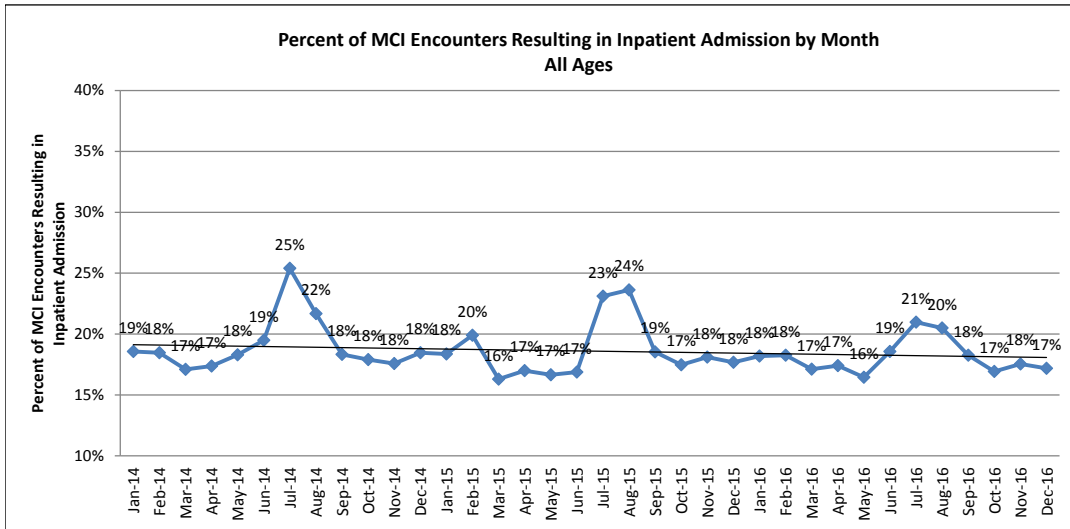
For Age Group 15-18, of those MCI encounters that occurs in a community location in December 2016, 29.3% (230/786) occurs in a mobile location and 15.8% (124/786) occurred in an ESP/CB/UCC location.

Age Group 19-20

For Age Group 19-20, of those MCI encounters that occurs in a community location in December 2016, 12.0% (30/250) occurs in a mobile location and 14.0% (35/250) occurred in an ESP/CB/UCC location.

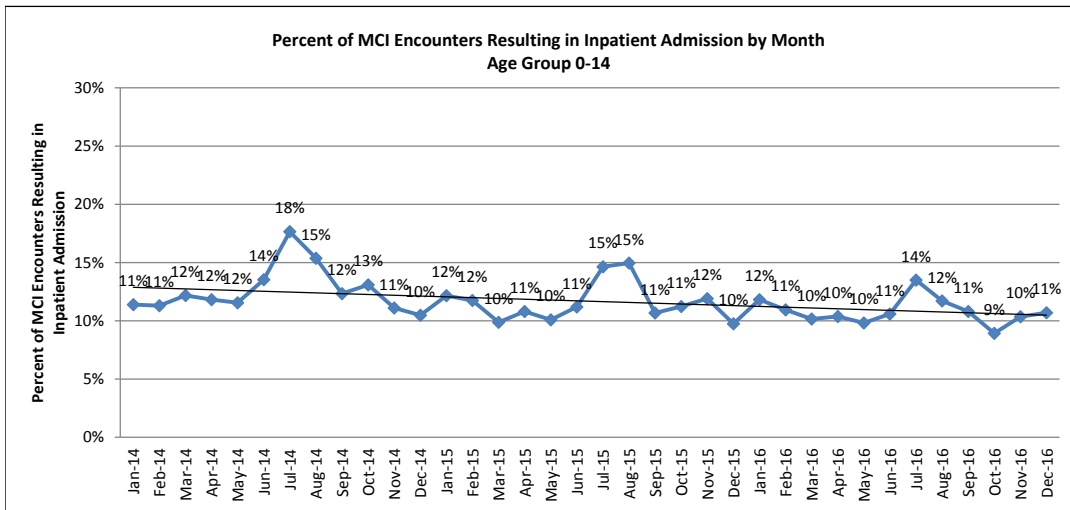
Indicator 6: Percent of MCI Encounters Resulting in Inpatient Admission by Month

Definition: Percent of distinct MCI encounters with a primary disposition of inpatient psychiatric private, inpatient psychiatric general, observation bed (up to 23 hours) or intensive observation bed (up to 72 hours), where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL.



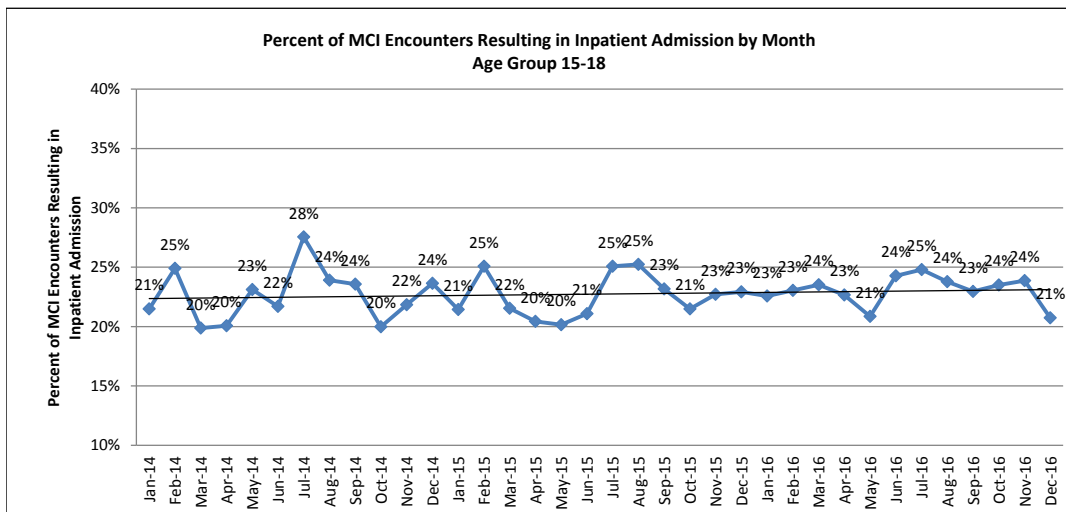
All Ages

For All Ages, the percentage of MCI encounters resulting in an inpatient admission (inpatient psychiatric at a private hospital, inpatient psychiatric at a general/acute care hospital, observation bed or intensive observation bed) steadily increases between March and July 2014 from 17.0% to 25.0% and then drops from July to September 2014 from 25% to 18%.



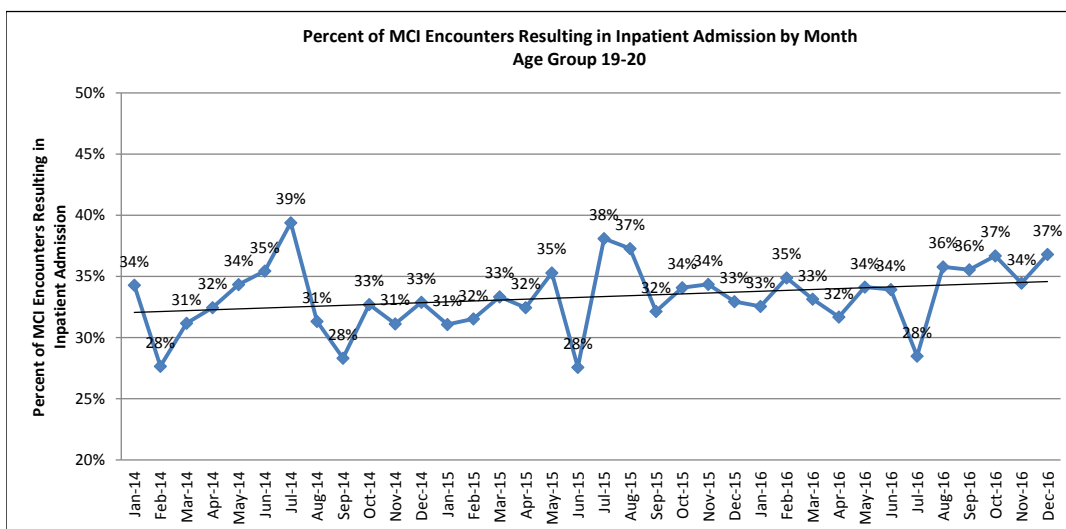
Age Group 0-14

For Age Group 0-14, the percentage of MCI encounters resulting in an inpatient admission (inpatient psychiatric at a private hospital, inpatient psychiatric at a general/acute care hospital, observation bed or intensive observation bed) consistently occurs from March to May 2014 at 12.0% and then March to May 2016 at 10.0%.



Age Group 15-18

For Age Group 15-18, the percentage of MCI encounters resulting in an inpatient admission (inpatient psychiatric at a private hospital, inpatient psychiatric at a general/acute care hospital, observation bed or intensive observation bed), slightly increases between November 2015 to March 2016 from 23.0% to 24.0%.

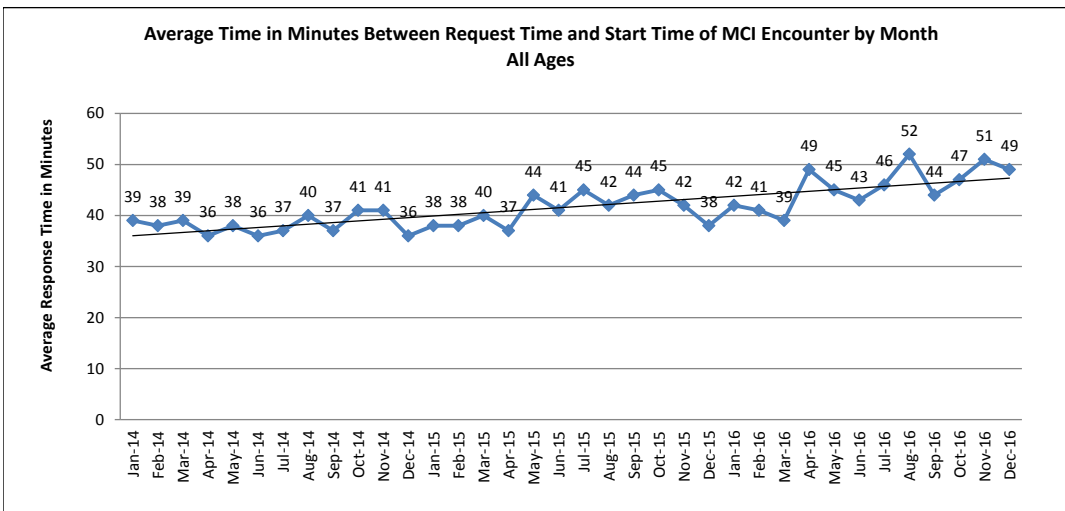


Age Group 19-20

For Age Group 19-20, the percent of MCI encounters resulting in an inpatient admission (inpatient psychiatric at a private hospital, inpatient psychiatric at a general/acute care hospital, observation bed or intensive observation bed) gradually increases between February to July 2014 from 28.0% to 39.0% yet increases from 28% to 38% from June to July 2015.

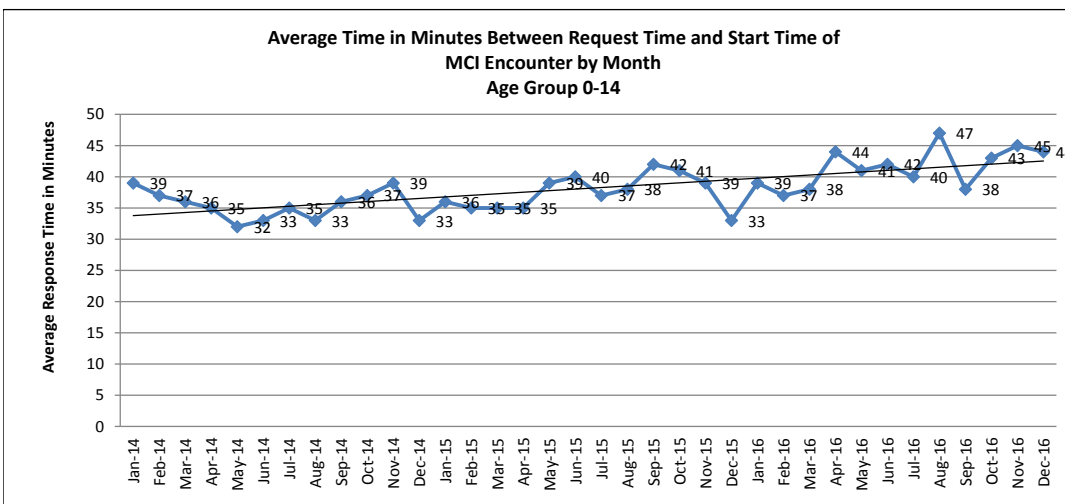
Indicator 7: Average Response Time by Month

Definition: Average amount of time in minutes between the time the youth is ready to begin the intervention to the start time of MCI encounter, where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL.



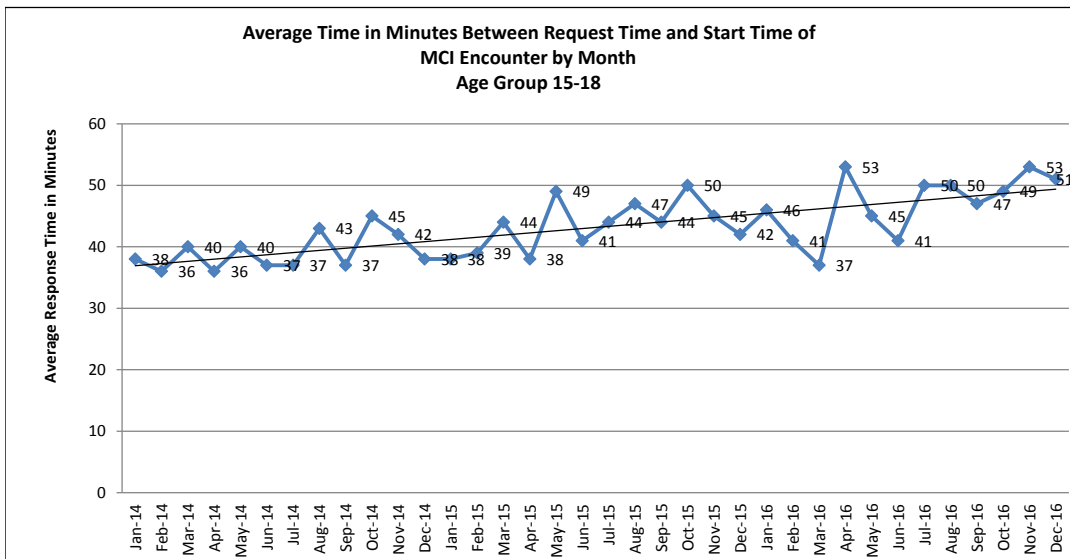
All Ages

For All Ages, response-time (from the time youth were ready to begin interventions to the time interventions began) averages at 42 minutes between January 2014 and December 2016. There is little variation between January and May 2014 differing by 1 to 2 minutes ranging 36 to 39 minutes. This similarly occurred from December to April 2015 ranging between 36 to 40 minutes.



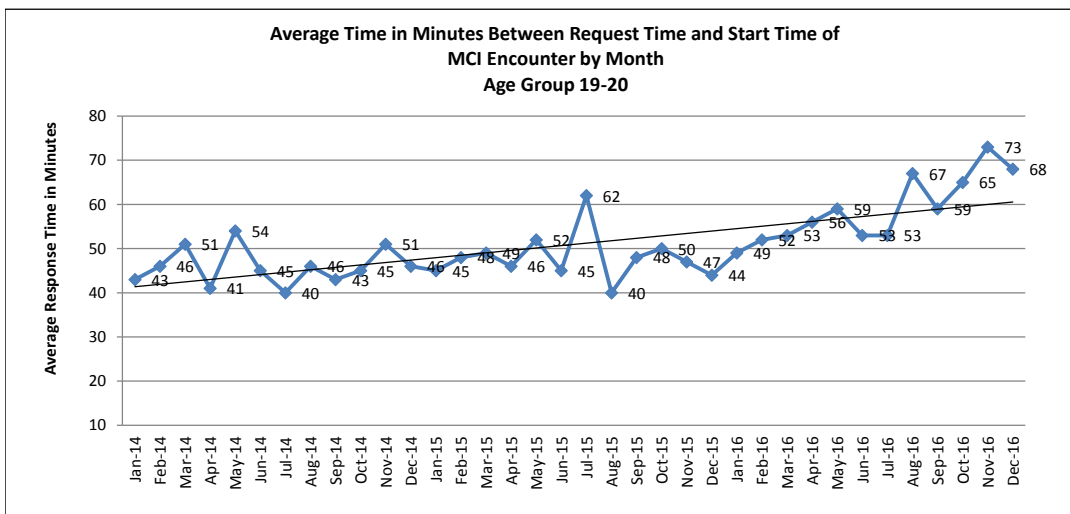
Age Group 0-14

For Age Group 0-14, response-time (from the time youth were ready to begin interventions to the time interventions began) averages at 38 minutes between Jan 2014 to June 2017. The response-time averages gradually declines between January and May 2014 from 39 minutes to 32 minutes yet steeply declines between August and September 2016 from 47 to 38 minutes.



Age Group 15-18

For Age Group 15-18, response-time (from the time youth were ready to begin interventions to the time interventions began) averages at 43 minutes between Jan 2014 and Jun 2017. A sharp increase of average response-time occurs between March and April 2016 from 37 to 53 minutes.

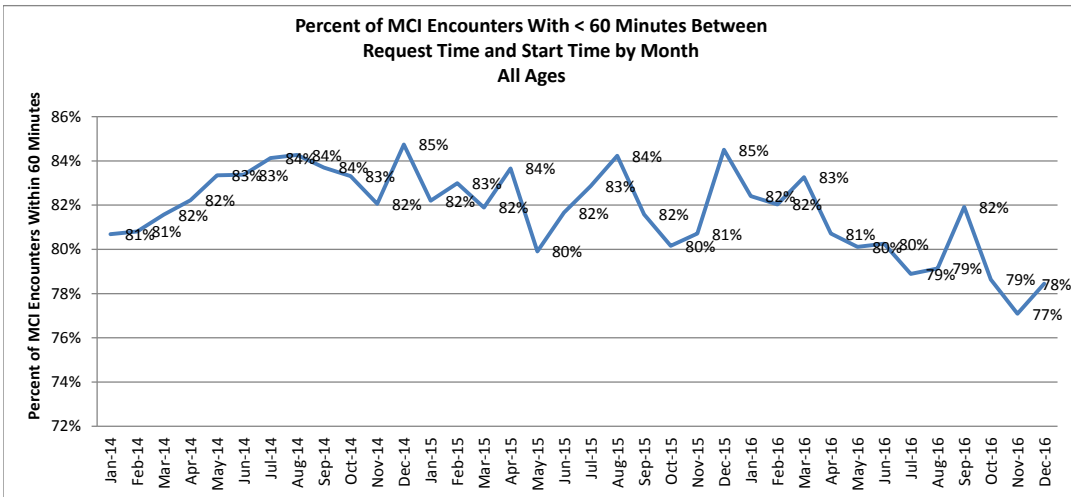


Age Group 19-20

For Age Group 19-20, response time (from the time youth were ready to begin interventions to the time interventions began) averages at 51 minutes between January 2014 and June 2017. There is an increase of average response-time between June and July 2015 from 45 to 62 minutes.

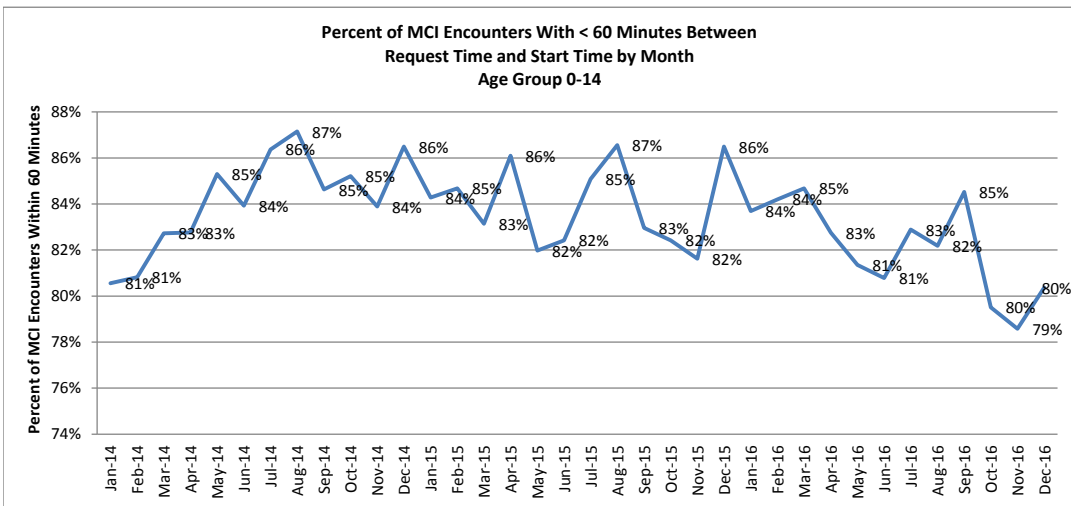
Indicator 8: Percent of MCI Encounters with Response Time < 60 Minutes by Month

Definition: Percent of MCI encounters with less than 60 minutes between the time the youth is ready to begin the intervention to the start time of MCI encounter, where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL.



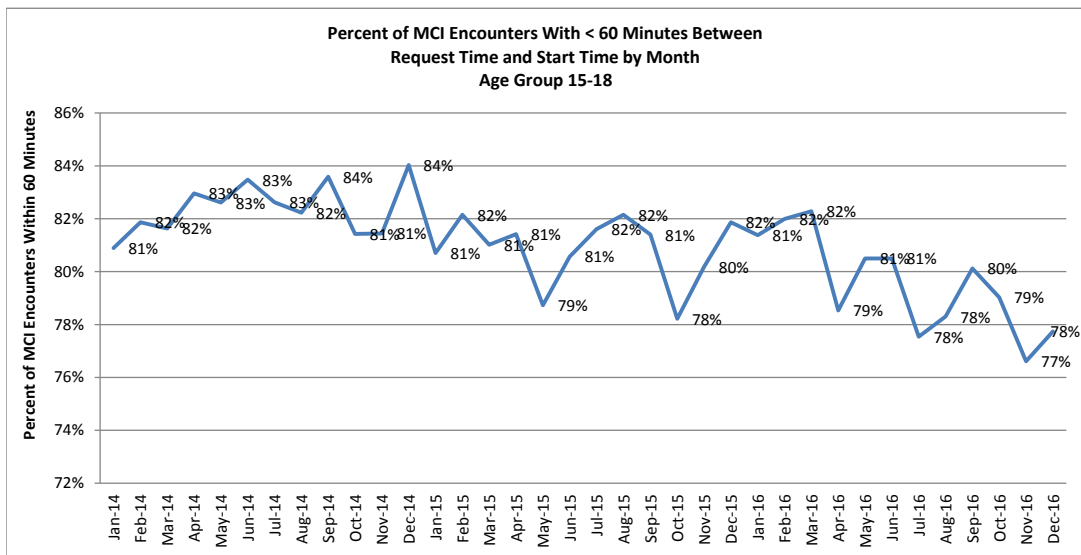
All Ages

For All Ages, 85% of encounters in March 2017 have a response-time less than 60 minutes. Yet the notable increase of response-time less than 60 minutes occurs from May to August 2015 from 80.0% to 84.0%.



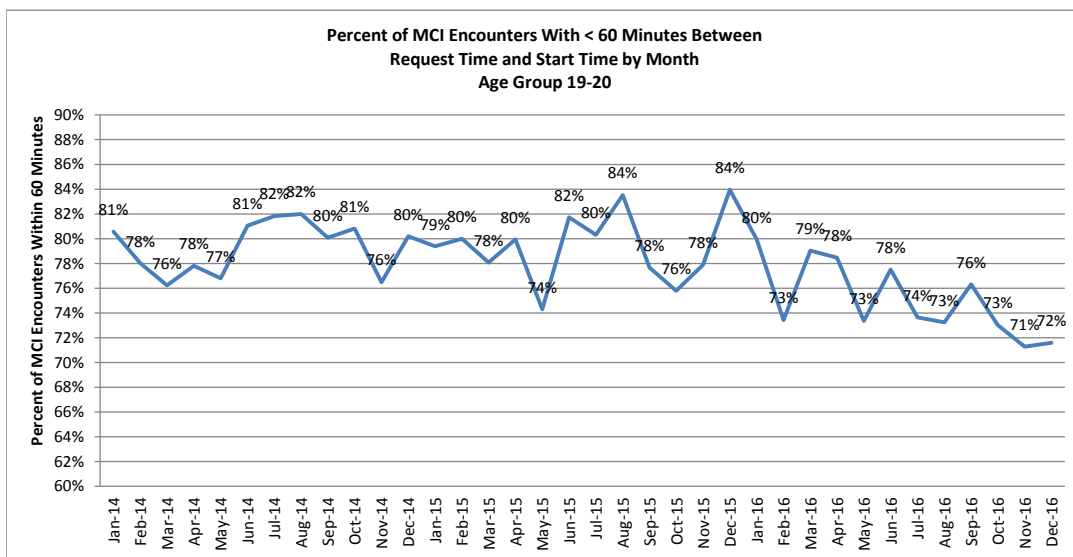
Age Group 0-14

For Age Group 0-14 percentage decreases of response-time with less than 60 minutes from 87% to 82% between August to November 2015 and sharp decrease occurs from September to November 2016 from 85% to 79%.



Age Group 15-18

For Age Group 15-18, percentage of MCI encounters with a response-time less than 60 minutes increases between May and August 2015 from 79.0% to 82.0% and increases again from October to December 2015 from 78.0% to 82.0%.

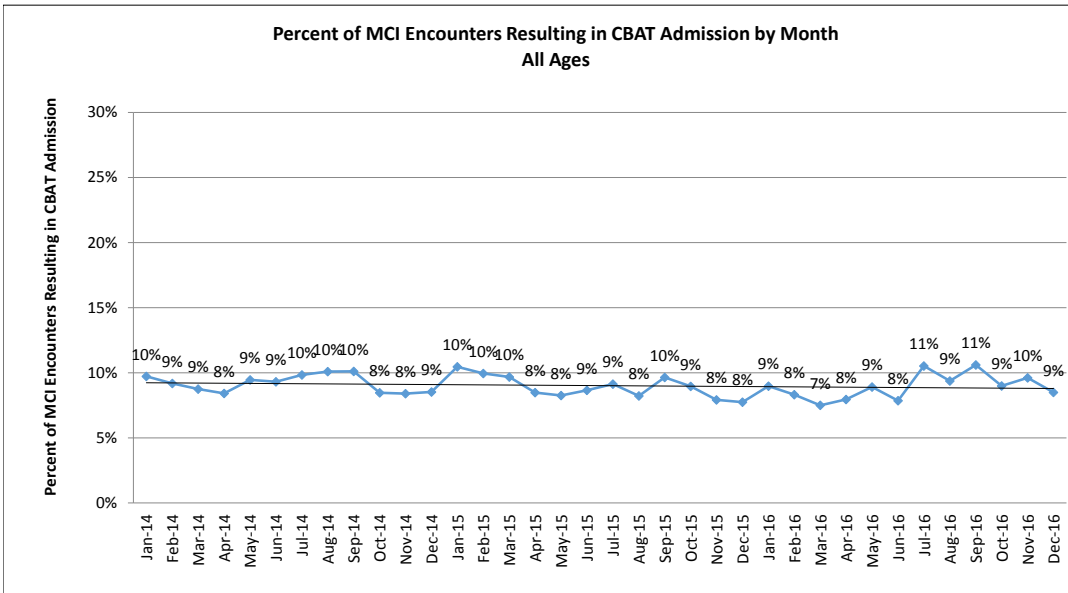


Age Group 19-20

For Age Group 19-20 there is a decrease of MCI encounters with a response-time less than 60 minutes from August to October 2015 from 84.0% to 76.0% and increases from August to December 2015 from 76.0% to 84.0%.

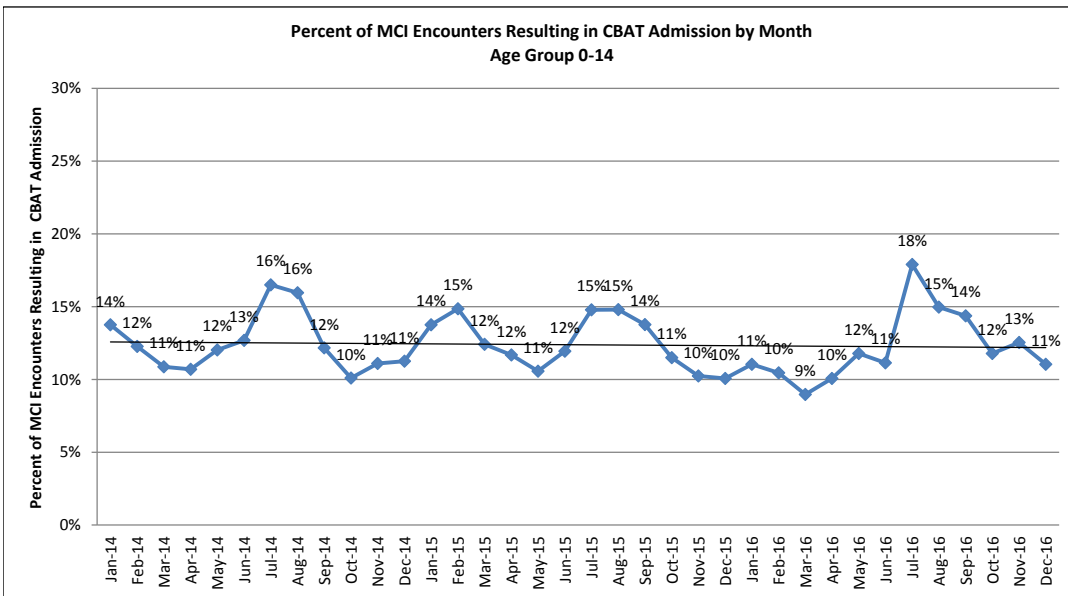
Indicator 9: Percent of MCI Encounters Resulting in CBAT Admission by Month

Definition: Percent of distinct MCI encounters with a primary disposition of Community-Based Acute Residential Treatment (CBAT), where payers are MassHealth Non-MCE, MassHealth Non-MBHP, Medicare/Medicaid, MassHealth MBHP, OneCare, Careplus, Uninsured, Medicare Only, DMH Only, Health Safety Net, and Commercial with MassHealth TPL.



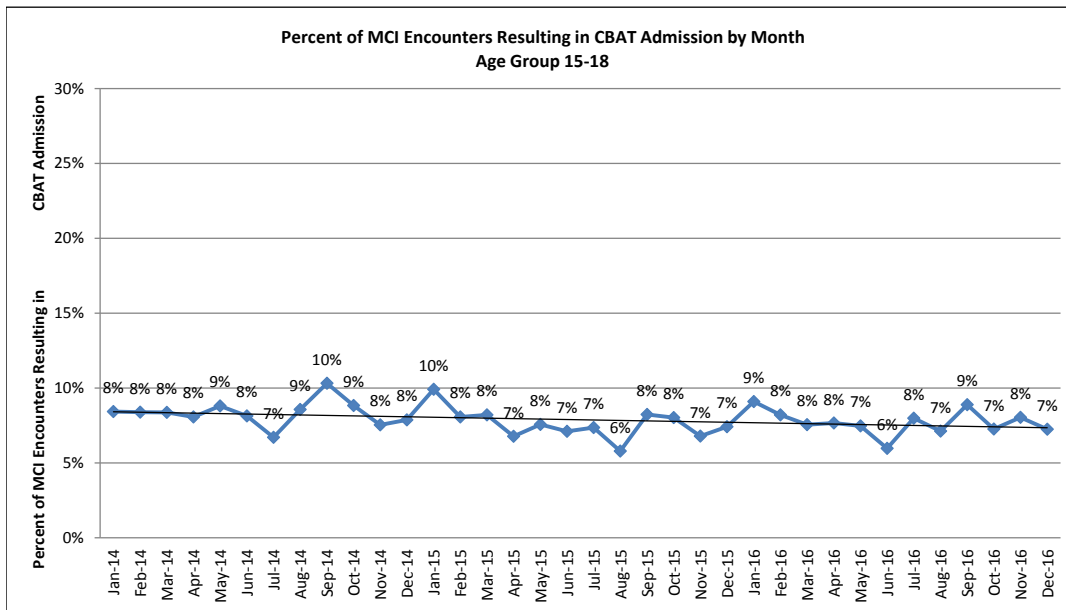
All Ages

For All Ages, the average percentage of MCI encounters resulting in a CBAT admission is 9% from January 2014 to June 2017. The graph overall displays consistencies in percentage of MCI encounters ranging from 7% to 11%.



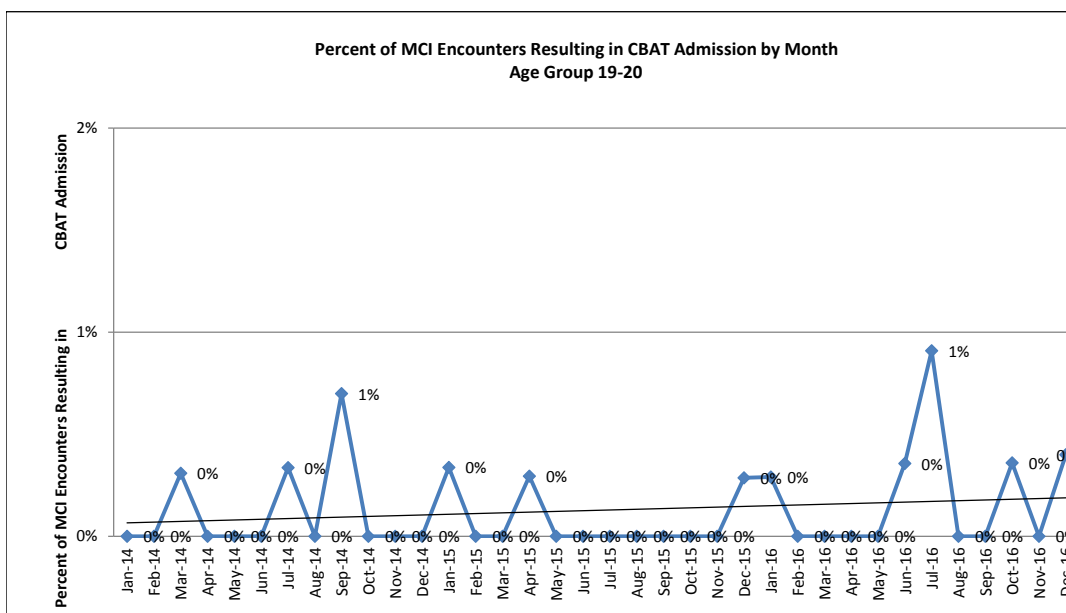
Age Group 0-14

For All Ages, the average percentage of MCI encounters resulting in a CBAT admission is 12.0% from January 2014 to June 2017. The graph overall displays consistencies in percentage of MCI encounters ranging from 9.0% to 18.0%. There is a notable increase of CBAT admissions between June and July 2016 from 11.0% to 18.0%.



Age Group 15-18

For All Ages, the average percentage of MCI encounters resulting in a CBAT admission is 8% from January 2014 to June 2017. The graph overall displays consistencies in percentage of MCI encounters ranging from 6% to 10%. Notably 8.0% of MCI Encounters in CBAT admission occurs from January to April 2014. There is also an increase of encounters from July to September 2014 from 7.0% to 10.0%.



Age Group 19-20

For All Ages, the average percentage of MCI encounters resulting in a CBAT admission is 0% from January 2014 to June 2017.

NOTE: The majority of CBAT providers expect MBHP members to max out at age 18. Individuals within the 19-20 age category could appear within the figures if they were 18 at the time of the initial encounter then turned 19 during their CBAT service.

FY2010	Percent of Encounters Occurring in Community Location				FY2011	Percent of Encounters Occurring in Community Location				FY2012	Percent of Encounters Occurring in Community Location			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20		Age 0-20	Age 0-14	Age 15-18	Age 19-20		Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-09	35%	44%	37%	20%	Jul-10	44%	57%	39%	30%	Jul-11	44%	56%	41%	26%
Aug-09	34%	48%	34%	17%	Aug-10	43%	58%	39%	28%	Aug-11	45%	58%	39%	32%
Sep-09	38%	49%	34%	25%	Sep-10	50%	62%	47%	31%	Sep-11	51%	61%	48%	29%
Oct-09	50%	56%	49%	36%	Oct-10	53%	65%	47%	28%	Oct-11	55%	67%	51%	26%
Nov-09	51%	59%	50%	33%	Nov-10	53%	63%	53%	23%	Nov-11	55%	67%	48%	35%
Dec-09	48%	58%	46%	32%	Dec-10	51%	65%	45%	27%	Dec-11	58%	71%	51%	32%
Jan-10	48%	57%	47%	31%	Jan-11	50%	62%	47%	28%	Jan-12	55%	67%	52%	30%
Feb-10	52%	62%	51%	31%	Feb-11	52%	66%	47%	23%	Feb-12	56%	67%	50%	33%
Mar-10	51%	63%	47%	24%	Mar-11	55%	64%	50%	29%	Mar-12	57%	68%	50%	31%
Apr-10	52%	63%	45%	32%	Apr-11	51%	62%	45%	30%	Apr-12	56%	66%	50%	34%
May-10	52%	65%	46%	28%	May-11	54%	64%	48%	32%	May-12	56%	68%	49%	28%
Jun-10	49%	61%	43%	31%	Jun-11	49%	60%	43%	31%	Jun-12	53%	67%	49%	28%

FY2013	Percent of Encounters Occurring in Community Location				FY2014	Percent of Encounters Occurring in Community Location				FY2015	Percent of Encounters Occurring in Community Location			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20		Age 0-20	Age 0-14	Age 15-18	Age 19-20		Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-12	46%	61%	41%	29%	Jul-13	46%	62%	40%	27%	Jul-14	49%	61%	44%	30%
Aug-12	51%	69%	45%	31%	Aug-13	46%	58%	41%	28%	Aug-14	48%	63%	39%	33%
Sep-12	55%	67%	48%	34%	Sep-13	55%	66%	50%	27%	Sep-14	57%	68%	49%	36%
Oct-12	60%	70%	54%	37%	Oct-13	59%	68%	54%	31%	Oct-14	59%	69%	53%	32%
Nov-12	58%	69%	54%	32%	Nov-13	57%	70%	48%	31%	Nov-14	56%	69%	48%	28%
Dec-12	57%	69%	51%	32%	Dec-13	56%	69%	49%	34%	Dec-14	57%	68%	50%	32%
Jan-13	59%	71%	52%	32%	Jan-14	56%	69%	51%	28%	Jan-15	57%	70%	49%	33%
Feb-13	55%	67%	49%	31%	Feb-14	56%	69%	49%	29%	Feb-15	53%	66%	48%	27%
Mar-13	57%	67%	53%	34%	Mar-14	57%	68%	50%	28%	Mar-15	59%	71%	49%	26%
Apr-13	57%	68%	51%	30%	Apr-14	60%	71%	53%	32%	Apr-15	59%	68%	55%	32%
May-13	57%	67%	50%	34%	May-14	57%	67%	50%	31%	May-15	57%	69%	49%	31%
Jun-13	55%	66%	49%	29%	Jun-14	56%	67%	49%	33%	Jun-15	55%	68%	47%	30%

FY2016	Percent of Encounters Occurring in Community Location				FY2016	Percent of Encounters Occurring in Community Location				FY2016	Percent of Encounters Occurring in Community Location			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20		Age 0-20	Age 0-14	Age 15-18	Age 19-20		Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-15	46%	59%	39%	31%	Jul-16	41%	53%	36%	25%	Jul-17				
Aug-15	45%	60%	40%	26%	Aug-16	44%	57%	38%	25%	Aug-17				
Sep-15	54%	66%	48%	29%	Sep-16	52%	62%	45%	27%	Sep-17				
Oct-15	57%	67%	49%	33%	Oct-16	56%	67%	48%	27%	Oct-17				
Nov-15	55%	65%	48%	24%	Nov-16	54%	63%	46%	28%	Nov-17				
Dec-15	56%	68%	49%	29%	Dec-16	53%	64%	45%	26%	Dec-17				
Jan-16	55%	65%	48%	33%	Jan-17					Jan-18				
Feb-16	54%	63%	49%	28%	Feb-17					Feb-18				
Mar-16	57%	67%	49%	32%	Mar-17					Mar-18				
Apr-16	52%	64%	43%	22%	Apr-17					Apr-18				
May-16	54%	62%	51%	26%	May-17					May-18				
Jun-16	50%	60%	45%	24%	Jun-17					Jun-18				

MCI Encounters Occurring in ED Location and Community Location

FY2010	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-09	673	65%	208	56%	243	63%	222	80%	367	35%	166	44%	145	37%	56	20%
Aug-09	696	66%	194	52%	278	66%	224	83%	365	34%	178	48%	141	34%	46	17%
Sep-09	803	62%	266	51%	333	66%	204	75%	493	38%	253	49%	171	34%	69	25%
Oct-09	763	50%	283	44%	292	51%	188	64%	753	50%	365	56%	280	49%	108	36%
Nov-09	684	49%	232	41%	282	50%	170	67%	708	51%	339	59%	284	50%	85	33%
Dec-09	698	52%	244	42%	273	54%	181	68%	651	48%	335	58%	231	46%	85	32%
Jan-10	938	52%	330	43%	359	53%	249	69%	863	48%	436	57%	316	47%	111	31%
Feb-10	812	48%	267	38%	335	49%	210	69%	877	52%	441	62%	343	51%	93	31%
Mar-10	1,080	49%	401	37%	407	53%	272	76%	1,121	51%	672	63%	362	47%	87	24%
Apr-10	940	48%	340	37%	390	55%	210	68%	1,013	52%	590	63%	322	45%	101	32%
May-10	1,000	48%	360	35%	398	54%	242	72%	1,095	52%	656	65%	344	46%	95	28%
Jun-10	865	51%	310	39%	310	57%	245	69%	822	49%	478	61%	235	43%	109	31%

FY2011	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-10	768	56%	225	43%	303	61%	240	70%	595	44%	296	57%	194	39%	105	30%
Aug-10	730	57%	209	42%	292	61%	229	72%	560	43%	283	58%	189	39%	88	28%
Sep-10	920	50%	315	38%	364	53%	241	69%	936	50%	508	62%	322	47%	106	31%
Oct-10	972	47%	332	35%	402	53%	238	72%	1,077	53%	630	65%	356	47%	91	28%
Nov-10	932	47%	352	37%	367	47%	213	77%	1,066	53%	587	63%	416	53%	63	23%
Dec-10	851	49%	283	35%	374	55%	194	73%	896	51%	515	65%	308	45%	73	27%
Jan-11	877	50%	295	38%	360	53%	222	72%	879	50%	476	62%	315	47%	88	28%
Feb-11	819	48%	265	34%	344	53%	210	77%	884	52%	520	66%	302	47%	62	23%
Mar-11	1,126	45%	479	36%	433	50%	214	71%	1,361	55%	844	64%	431	50%	86	29%
Apr-11	951	49%	364	38%	397	55%	190	70%	998	51%	591	62%	325	45%	82	30%
May-11	997	46%	399	36%	396	52%	202	68%	1,157	54%	698	64%	364	48%	95	32%
Jun-11	930	51%	343	40%	363	57%	224	69%	886	49%	508	60%	277	43%	101	31%

FY2012	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-11	766	56%	241	44%	295	59%	230	74%	599	44%	310	56%	207	41%	82	26%
Aug-11	722	55%	220	42%	296	61%	206	68%	584	45%	299	58%	189	39%	96	32%
Sep-11	909	49%	353	39%	348	52%	208	71%	955	51%	553	61%	315	48%	87	29%
Oct-11	892	45%	322	33%	345	49%	225	74%	1,083	55%	647	67%	357	51%	79	26%
Nov-11	861	45%	312	33%	377	52%	172	65%	1,067	55%	621	67%	354	48%	92	35%
Dec-11	802	42%	255	29%	350	49%	197	68%	1,098	58%	636	71%	370	51%	92	32%
Jan-12	989	45%	337	33%	407	48%	245	70%	1,227	55%	679	67%	443	52%	105	30%
Feb-12	960	44%	349	33%	367	50%	244	67%	1,198	56%	708	67%	372	50%	118	33%
Mar-12	1,043	43%	386	32%	433	50%	224	69%	1,367	57%	832	68%	433	50%	102	31%
Apr-12	905	44%	344	34%	367	50%	194	66%	1,149	56%	681	66%	368	50%	100	34%
May-12	1,083	44%	417	32%	438	51%	228	72%	1,393	56%	881	68%	423	49%	89	28%
Jun-12	797	47%	270	33%	288	51%	239	72%	909	53%	536	67%	282	49%	91	28%

FY2013	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-12	763	54%	207	39%	322	59%	234	71%	648	46%	330	61%	221	41%	97	29%
Aug-12	702	49%	175	31%	288	55%	239	69%	727	51%	385	69%	237	45%	105	31%
Sep-12	834	45%	298	33%	346	52%	190	66%	1,025	55%	606	67%	319	48%	100	34%
Oct-12	927	40%	362	30%	366	46%	199	63%	1,386	60%	834	70%	436	54%	116	37%
Nov-12	898	42%	337	31%	364	46%	197	68%	1,251	58%	736	69%	423	54%	92	32%
Dec-12	869	43%	309	31%	367	49%	193	68%	1,150	57%	682	69%	377	51%	91	32%
Jan-13	975	41%	329	29%	427	48%	219	68%	1,377	59%	818	71%	454	52%	105	32%
Feb-13	855	45%	294	33%	365	51%	196	69%	1,037	55%	592	67%	356	49%	89	31%
Mar-13	1,020	43%	382	33%	413	47%	225	66%	1,368	57%	791	67%	460	53%	117	34%
Apr-13	962	43%	380	32%	391	49%	191	70%	1,286	57%	800	68%	406	51%	80	30%
May-13	1,104	43%	450	33%	451	50%	203	66%	1,489	57%	928	67%	456	50%	105	34%
Jun-13	886	45%	328	34%	351	51%	207	71%	1,068	55%	648	66%	336	49%	84	29%

FY2014	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-13	780	54%	239	38%	319	60%	222	73%	676	46%	384	62%	210	40%	82	27%
Aug-13	722	54%	263	42%	264	59%	195	72%	625	46%	369	58%	181	41%	75	28%
Sep-13	889	45%	347	34%	353	50%	189	73%	1,097	55%	675	66%	353	50%	69	27%
Oct-13	1,095	41%	449	32%	435	46%	211	69%	1,563	59%	958	68%	512	54%	93	31%
Nov-13	963	43%	347	30%	414	52%	202	69%	1,262	57%	791	70%	382	48%	89	31%
Dec-13	855	44%	276	31%	379	51%	200	66%	1,087	56%	622	69%	362	49%	103	34%
Jan-14	1,058	44%	354	31%	451	49%	253	72%	1,360	56%	788	69%	475	51%	97	28%
Feb-14	898	44%	321	31%	376	51%	201	71%	1,150	56%	706	69%	363	49%	81	29%
Mar-14	1,161	43%	467	32%	462	50%	232	72%	1,547	57%	986	68%	469	50%	92	28%
Apr-14	991	40%	364	29%	421	47%	206	68%	1,456	60%	889	71%	471	53%	96	32%
May-14	1,182	43%	486	33%	468	50%	228	69%	1,556	57%	977	67%	475	50%	104	31%
Jun-14	957	44%	353	33%	413	51%	191	67%	1,203	56%	711	67%	398	49%	94	33%

FY2015	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-14	801	51%	270	39%	324	56%	207	70%	774	49%	427	61%	257	44%	90	30%
Aug-14	830	52%	250	37%	378	61%	202	67%	766	48%	427	63%	241	39%	98	33%
Sep-14	1,016	43%	394	32%	439	51%	183	64%	1,340	57%	823	68%	414	49%	103	36%
Oct-14	1,112	41%	431	31%	466	47%	215	68%	1,608	59%	975	69%	530	53%	103	32%
Nov-14	1,071	44%	379	31%	474	52%	218	72%	1,382	56%	856	69%	442	48%	84	28%
Dec-14	1,045	43%	367	32%	474	50%	204	68%	1,360	57%	788	68%	478	50%	94	32%
Jan-15	995	43%	316	30%	480	51%	199	67%	1,308	57%	753	70%	458	49%	97	33%
Feb-15	878	47%	296	34%	367	52%	215	73%	991	53%	572	66%	339	48%	80	27%
Mar-15	1,323	41%	520	29%	556	51%	247	74%	1,879	59%	1,253	71%	540	49%	86	26%
Apr-15	1,078	41%	431	32%	415	45%	232	68%	1,529	59%	922	68%	500	55%	107	32%
May-15	1,175	43%	451	31%	501	51%	223	69%	1,588	57%	997	69%	491	49%	100	31%
Jun-15	1,041	45%	381	32%	449	53%	211	70%	1,293	55%	808	68%	395	47%	90	30%

FY2016	Number/Percent of Encounters Occurring in ED Location								Number/Percent of Encounters Occurring in Community Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-15	862	54%	284	41%	362	61%	216	69%	748	46%	413	59%	236	39%	99	31%
Aug-15	895	55%	267	40%	373	60%	255	74%	735	45%	395	60%	249	40%	91	26%
Sep-15	1,122	46%	397	34%	465	52%	260	71%	1,305	54%	765	66%	433	48%	107	29%
Oct-15	1,216	43%	495	33%	511	51%	210	67%	1,587	57%	984	67%	499	49%	104	33%
Nov-15	1,183	45%	496	35%	463	52%	224	76%	1,445	55%	940	65%	435	48%	70	24%
Dec-15	1,094	44%	399	32%	448	51%	247	71%	1,383	56%	852	68%	429	49%	102	29%
Jan-16	1,189	45%	486	35%	474	52%	229	67%	1,472	55%	918	65%	439	48%	115	33%
Feb-16	1,084	46%	451	37%	416	51%	217	72%	1,248	54%	764	63%	400	49%	84	28%
Mar-16	1,352	43%	582	33%	529	51%	241	68%	1,796	57%	1,180	67%	504	49%	112	32%
Apr-16	1,262	48%	483	36%	524	57%	255	78%	1,341	52%	868	64%	403	43%	70	22%
May-16	1,298	46%	579	38%	473	49%	246	74%	1,528	54%	949	62%	491	51%	88	26%
Jun-16	1,056	50%	427	40%	416	55%	213	76%	1,055	50%	650	60%	338	45%	67	24%

[illegible]

Community Encounters Occurring in Mobile Location and ESP/CB/UCC Location

FY2010	Number/Percent of Encounters Occurring in Mobile Location								Number/Percent of Encounters Occurring in ESP/CB/UCC Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-09	253	69%	122	73%	103	71%	28	50%	114	31%	44	27%	42	29%	28	50%
Aug-09	252	69%	133	75%	93	66%	26	57%	113	31%	45	25%	48	34%	20	43%
Sep-09	336	68%	186	74%	117	68%	33	48%	157	32%	67	26%	54	32%	36	52%
Oct-09	497	66%	252	69%	190	68%	55	51%	256	34%	113	31%	90	32%	53	49%
Nov-09	453	64%	238	70%	185	65%	30	35%	255	36%	101	30%	99	35%	55	65%
Dec-09	455	70%	252	75%	159	69%	44	52%	196	30%	83	25%	72	31%	41	48%
Jan-10	596	69%	321	74%	222	70%	53	48%	267	31%	115	26%	94	30%	58	52%
Feb-10	605	69%	324	73%	240	70%	41	44%	272	31%	117	27%	103	30%	52	56%
Mar-10	732	65%	475	71%	228	63%	29	33%	389	35%	197	29%	134	37%	58	67%
Apr-10	657	65%	396	67%	216	67%	45	45%	356	35%	194	33%	106	33%	56	55%
May-10	753	69%	485	74%	230	67%	38	40%	342	31%	171	26%	114	33%	57	60%
Jun-10	564	69%	346	72%	168	71%	50	46%	258	31%	132	28%	67	29%	59	54%

FY2011	Number/Percent of Encounters Occurring in Mobile Location								Number/Percent of Encounters Occurring in ESP/CB/UCC Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-10	428	72%	226	76%	151	78%	51	49%	167	28%	70	24%	43	22%	54	51%
Aug-10	389	69%	221	78%	132	70%	36	41%	171	31%	62	22%	57	30%	52	59%
Sep-10	673	72%	386	76%	235	73%	52	49%	263	28%	122	24%	87	27%	54	51%
Oct-10	769	71%	467	74%	256	72%	46	51%	308	29%	163	26%	100	28%	45	49%
Nov-10	772	72%	436	74%	301	72%	35	56%	294	28%	151	26%	115	28%	28	44%
Dec-10	617	69%	368	71%	213	69%	36	49%	279	31%	147	29%	95	31%	37	51%
Jan-11	597	68%	330	69%	227	72%	40	45%	282	32%	146	31%	88	28%	48	55%
Feb-11	625	71%	387	74%	205	68%	33	53%	259	29%	133	26%	97	32%	29	47%
Mar-11	916	67%	584	69%	292	68%	40	47%	445	33%	260	31%	139	32%	46	53%
Apr-11	689	69%	423	72%	227	70%	39	48%	309	31%	168	28%	98	30%	43	52%
May-11	768	66%	486	70%	242	66%	40	42%	389	34%	212	30%	122	34%	55	58%
Jun-11	596	67%	361	71%	190	69%	45	45%	290	33%	147	29%	87	31%	56	55%

FY2012	Number/Percent of Encounters Occurring in Mobile Location								Number/Percent of Encounters Occurring in ESP/CB/UCC Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-11	408	68%	233	75%	146	71%	29	35%	191	32%	77	25%	61	29%	53	65%
Aug-11	408	70%	226	76%	132	70%	50	52%	176	30%	73	24%	57	30%	46	48%
Sep-11	617	65%	364	66%	214	68%	39	45%	338	35%	189	34%	101	32%	48	55%
Oct-11	730	67%	449	69%	243	68%	38	48%	353	33%	198	31%	114	32%	41	52%
Nov-11	715	67%	420	68%	249	70%	46	50%	352	33%	201	32%	105	30%	46	50%
Dec-11	752	68%	442	69%	262	71%	48	52%	346	32%	194	31%	108	29%	44	48%
Jan-12	818	67%	485	71%	288	65%	45	43%	409	33%	194	29%	155	35%	60	57%
Feb-12	807	67%	488	69%	260	70%	59	50%	391	33%	220	31%	112	30%	59	50%
Mar-12	901	66%	567	68%	288	67%	46	45%	466	34%	265	32%	145	33%	56	55%
Apr-12	785	68%	485	71%	253	69%	47	47%	364	32%	196	29%	115	31%	53	53%
May-12	960	69%	624	71%	292	69%	44	49%	433	31%	257	29%	131	31%	45	51%
Jun-12	636	70%	394	74%	195	69%	47	52%	273	30%	142	26%	87	31%	44	48%

FY2013	Number/Percent of Encounters Occurring in Mobile Location								Number/Percent of Encounters Occurring in ESP/CB/UCC Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-12	458	71%	249	75%	163	74%	46	47%	190	29%	81	25%	58	26%	51	53%
Aug-12	487	67%	291	76%	160	68%	36	34%	240	33%	94	24%	77	32%	69	66%
Sep-12	686	67%	439	72%	214	67%	33	33%	339	33%	167	28%	105	33%	67	67%
Oct-12	964	70%	620	74%	287	66%	57	49%	422	30%	214	26%	149	34%	59	51%
Nov-12	878	70%	525	71%	303	72%	50	54%	373	30%	211	29%	120	28%	42	46%
Dec-12	767	67%	473	69%	257	68%	37	41%	383	33%	209	31%	120	32%	54	59%
Jan-13	912	66%	566	69%	313	69%	33	31%	465	34%	252	31%	141	31%	72	69%
Feb-13	686	66%	413	70%	237	67%	36	40%	351	34%	179	30%	119	33%	53	60%
Mar-13	894	65%	555	70%	294	64%	45	38%	474	35%	236	30%	166	36%	72	62%
Apr-13	850	66%	548	69%	267	66%	35	44%	436	34%	252	32%	139	34%	45	56%
May-13	968	65%	631	68%	287	63%	50	48%	521	35%	297	32%	169	37%	55	52%
Jun-13	736	69%	467	72%	226	67%	43	51%	332	31%	181	28%	110	33%	41	49%

FY2014	Number/Percent of Encounters Occurring in Mobile Location								Number/Percent of Encounters Occurring in ESP/CB/UCC Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-13	455	67%	287	75%	131	62%	37	45%	221	33%	97	25%	79	38%	45	55%
Aug-13	453	72%	289	78%	130	72%	34	45%	172	28%	80	22%	51	28%	41	55%
Sep-13	762	69%	486	72%	240	68%	36	52%	335	31%	189	28%	113	32%	33	48%
Oct-13	1035	66%	658	69%	338	66%	39	42%	528	34%	300	31%	174	34%	54	58%
Nov-13	831	66%	545	69%	244	64%	42	47%	431	34%	246	31%	138	36%	47	53%
Dec-13	749	69%	441	71%	255	70%	53	51%	338	31%	181	29%	107	30%	50	49%
Jan-14	902	66%	527	67%	328	69%	47	48%	458	34%	261	33%	147	31%	50	52%
Feb-14	779	68%	491	70%	246	68%	42	52%	371	32%	215	30%	117	32%	39	48%
Mar-14	998	65%	640	65%	318	68%	40	43%	549	35%	346	35%	151	32%	52	57%
Apr-14	960	66%	612	69%	298	63%	50	52%	496	34%	277	31%	173	37%	46	48%
May-14	1033	66%	664	68%	323	68%	46	44%	523	34%	313	32%	152	32%	58	56%
Jun-14	833	69%	513	72%	279	70%	41	44%	370	31%	198	28%	119	30%	53	56%

FY2015	Number/Percent of Encounters Occurring in Mobile Location								Number/Percent of Encounters Occurring in ESP/CB/UCC Location							
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-14	554	72%	328	77%	183	71%	43	48%	220	28%	99	23%	74	29%	47	52%
Aug-14	548	72%	334	78%	165	68%	49	50%	218	28%	93	22%	76	32%	49	50%
Sep-14	917	68%	586	71%	283	68%	48	47%	423	32%	237	29%	131	32%	55	53%
Oct-14	1095	68%	690	71%	351	66%	54	52%	513	32%	285	29%	179	34%	49	48%
Nov-14	941	68%	612	71%	291	66%	38	45%	441	32%	244	29%	151	34%	46	55%
Dec-14	971	71%	569	72%	351	73%	51	54%	389	29%	219	28%	127	27%	43	46%
Jan-15	933	71%	552	73%	331	72%	50	52%	375	29%	201	27%	127	28%	47	48%
Feb-15	708	71%	430	75%	232	68%	46	58%	283	29%	142	25%	107	32%	34	43%
Mar-15	1300	69%	874	70%	382	71%	44	51%	579	31%	379	30%	158	29%	42	49%
Apr-15	1014	66%	607	66%	349	70%	58	54%	515	34%	315	34%	151	30%	49	46%
May-15	1078	68%	694	70%	338	69%	46	46%	510	32%	303	30%	153	31%	54	54%
Jun-15	894	69%	588	73%	263	67%	43	48%	399	31%	220	27%	132	33%	47	52%

FY2016	Number/Percent of Encounters Occurring in Mobile Location						Number/Percent of Encounters Occurring in ESP/CB/UCC Location									
	Age 0-20		Age 0-14		Age 15-18		Age 19-20		Age 0-20		Age 0-14		Age 15-18		Age 19-20	
Jul-15	514	69%	320	77%	160	68%	34	34%	234	31%	93	23%	76	32%	65	66%
Aug-15	522	71%	298	75%	177	71%	47	52%	213	29%	97	25%	72	29%	44	48%
Sep-15	920	70%	559	73%	302	70%	59	55%	385	30%	206	27%	131	30%	48	45%
Oct-15	1075	68%	695	71%	331	66%	49	47%	512	32%	289	29%	168	34%	55	53%
Nov-15	996	69%	667	71%	297	68%	32	46%	449	31%	273	29%	138	32%	38	54%
Dec-15	947	68%	597	70%	299	70%	51	50%	436	32%	255	30%	130	30%	51	50%
Jan-16	1001	68%	642	70%	299	68%	60	52%	471	32%	276	30%	140	32%	55	48%
Feb-16	843	68%	534	70%	258	65%	51	61%	405	32%	230	30%	142	36%	33	39%
Mar-16	1203	67%	808	68%	343	68%	52	46%	593	33%	372	32%	161	32%	60	54%
Apr-16	898	67%	596	69%	266	66%	36	51%	443	33%	272	31%	137	34%	34	49%
May-16	1011	66%	646	68%	315	64%	50	57%	517	34%	303	32%	176	36%	38	43%
Jun-16	703	67%	452	70%	217	64%	34	51%	352	33%	198	30%	121	36%	33	49%

[illegible]

FY2010	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-09	1,040	374	388	278	25%	22%	24%	28%
Aug-09	1,061	372	419	270	26%	20%	30%	30%
Sep-09	1,296	519	504	273	23%	18%	25%	30%
Oct-09	1,516	648	572	296	23%	17%	27%	30%
Nov-09	1,392	571	566	255	24%	17%	27%	37%
Dec-09	1,349	579	504	266	21%	15%	23%	33%
Jan-10	1,801	766	675	360	22%	15%	25%	30%
Feb-10	1,689	708	678	303	24%	17%	26%	35%
Mar-10	2,201	1073	769	359	22%	15%	25%	36%
Apr-10	1,953	930	712	311	25%	19%	28%	36%
May-10	2,095	1016	742	337	20%	14%	23%	32%
Jun-10	1,687	788	545	354	25%	18%	28%	36%

FY2011	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-10	1,363	521	497	345	24%	16%	26%	34%
Aug-10	1,290	492	481	317	26%	18%	28%	34%
Sep-10	1,856	823	686	347	23%	17%	25%	33%
Oct-10	2,049	962	758	329	22%	14%	28%	33%
Nov-10	1,998	939	783	276	22%	16%	24%	33%
Dec-10	1,747	798	682	267	21%	14%	24%	33%
Jan-11	1,756	771	675	310	24%	17%	26%	36%
Feb-11	1,703	785	646	272	21%	14%	27%	31%
Mar-11	2,487	1323	864	300	19%	15%	22%	32%
Apr-11	1,949	955	722	272	21%	13%	26%	41%
May-11	2,154	1097	760	297	19%	15%	22%	27%
Jun-11	1,816	851	640	325	23%	17%	28%	29%

FY2012	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-11	1,365	551	502	312	25%	17%	27%	37%
Aug-11	1,306	519	485	302	24%	16%	27%	31%
Sep-11	1,864	906	663	295	22%	14%	26%	35%
Oct-11	1,975	969	702	304	21%	14%	26%	34%
Nov-11	1,928	933	731	264	20%	14%	24%	31%
Dec-11	1,900	891	720	289	20%	13%	25%	32%
Jan-12	2,216	1016	850	350	21%	14%	24%	35%
Feb-12	2,158	1057	739	362	20%	13%	24%	30%
Mar-12	2,410	1218	866	326	19%	13%	24%	31%
Apr-12	2,054	1025	735	294	19%	12%	24%	28%
May-12	2,476	1298	861	317	19%	12%	25%	30%
Jun-12	1,706	806	570	330	20%	13%	24%	31%

FY2013	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-12	1,411	537	543	331	23%	14%	25%	34%
Aug-12	1,429	560	525	344	22%	13%	23%	33%
Sep-12	1,859	904	665	290	19%	10%	23%	37%
Oct-12	2,313	1196	802	315	17%	10%	22%	28%
Nov-12	2,149	1073	787	289	17%	12%	20%	30%
Dec-12	2,019	991	744	284	18%	12%	21%	27%
Jan-13	2,352	1147	881	324	18%	12%	21%	35%
Feb-13	1,892	886	721	285	18%	12%	22%	27%
Mar-13	2,388	1173	873	342	20%	12%	23%	35%
Apr-13	2,248	1180	797	271	18%	11%	23%	35%
May-13	2,593	1378	907	308	17%	10%	22%	30%
Jun-13	1,954	976	687	291	19%	13%	21%	34%

FY2014	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-13	1,456	623	529	304	21%	14%	23%	34%
Aug-13	1,347	632	445	270	20%	11%	25%	34%
Sep-13	1,986	1022	706	258	19%	12%	22%	37%
Oct-13	2,658	1407	947	304	18%	12%	24%	29%
Nov-13	2,225	1138	796	291	17%	9%	22%	37%
Dec-13	1,942	898	741	303	19%	11%	24%	29%
Jan-14	2,418	1142	926	350	19%	11%	21%	34%
Feb-14	2,048	1027	739	282	18%	11%	25%	28%
Mar-14	2,708	1453	931	324	17%	12%	20%	31%
Apr-14	2,447	1253	892	302	17%	12%	20%	32%
May-14	2,738	1463	943	332	18%	12%	23%	34%
Jun-14	2,160	1064	811	285	19%	14%	22%	35%

FY2015	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-14	1,575	697	581	297	25%	18%	28%	39%
Aug-14	1,596	677	619	300	22%	15%	24%	31%
Sep-14	2,356	1217	853	286	18%	12%	24%	28%
Oct-14	2,720	1406	996	318	18%	13%	20%	33%
Nov-14	2,453	1235	916	302	18%	11%	22%	31%
Dec-14	2,405	1155	952	298	18%	10%	24%	33%
Jan-15	2,303	1069	938	296	18%	12%	21%	31%
Feb-15	1,869	868	706	295	20%	12%	25%	32%
Mar-15	3,202	1773	1096	333	16%	10%	22%	33%
Apr-15	2,607	1353	915	339	17%	11%	20%	32%
May-15	2,763	1448	992	323	17%	10%	20%	35%
Jun-15	2,334	1189	844	301	17%	11%	21%	28%

FY2016	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-15	1,610	697	598	315	23%	15%	25%	38%
Aug-15	1,630	662	622	346	24%	15%	25%	37%
Sep-15	2,427	1162	898	367	19%	11%	23%	32%
Oct-15	2,803	1479	1010	314	17%	11%	21%	34%
Nov-15	2,628	1436	898	294	18%	12%	23%	34%
Dec-15	2,477	1251	877	349	18%	10%	23%	33%
Jan-16	2,661	1404	913	344	18%	12%	23%	33%
Feb-16	2,332	1215	816	301	18%	11%	23%	35%
Mar-16	3,148	1762	1033	353	17%	10%	24%	33%
Apr-16	2,603	1351	927	325	17%	10%	23%	32%
May-16	2,826	1528	964	334	16%	10%	21%	34%
Jun-16	2,111	1077	754	280	19%	11%	24%	34%

FY2017	Number of Distinct MCI Encounters				Percent of Encounters Resulting in Inpatient Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-16	1,568	637	601	330	21%	14%	25%	28%
Aug-16	1,610	735	576	299	20%	12%	24%	36%
Sep-16	2,273	1176	810	287	18%	11%	23%	36%
Oct-16	2,547	1401	868	278	17%	9%	24%	37%
Nov-16	2,536	1419	821	296	18%	10%	24%	34%
Dec-16	2,223	1187	786	250	17%	11%	21%	37%
Jan-17								
Feb-17								
Mar-17								
Apr-17								
May-17								
Jun-17								

FY2010	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-09	1,040	374	388	278	44	42	42	51
Aug-09	1,061	372	419	270	38	36	38	42
Sep-09	1,296	519	504	273	34	31	35	36
Oct-09	1,516	648	572	296	37	33	40	41
Nov-09	1,392	571	566	255	38	34	42	37
Dec-09	1,349	579	504	266	40	38	38	47
Jan-10	1,801	766	675	360	40	39	42	39
Feb-10	1,689	708	678	303	43	41	44	49
Mar-10	2,201	1073	769	359	45	41	46	52
Apr-10	1,953	930	712	311	43	42	40	53
May-10	2,095	1016	742	337	44	38	50	50
Jun-10	1,687	788	545	354	41	37	43	47

FY2011	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-10	1,363	521	497	345	41	38	45	41
Aug-10	1,290	492	481	317	40	36	41	46
Sep-10	1,856	823	686	347	39	38	39	41
Oct-10	2,049	962	758	329	37	34	34	50
Nov-10	1,998	939	783	276	36	31	38	46
Dec-10	1,747	798	682	267	35	30	40	37
Jan-11	1,756	771	675	310	33	32	37	32
Feb-11	1,703	785	646	272	36	32	39	43
Mar-11	2,487	1323	864	300	32	29	36	36
Apr-11	1,949	955	722	272	36	34	38	41
May-11	2,154	1097	760	297	35	30	38	44
Jun-11	1,816	851	640	325	35	33	36	39

FY2012	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-11	1,365	551	502	312	39	37	36	46
Aug-11	1,306	519	485	302	38	36	35	48
Sep-11	1,864	906	663	295	36	33	38	39
Oct-11	1,975	969	702	304	35	34	32	43
Nov-11	1,928	933	731	264	35	33	36	36
Dec-11	1,900	891	720	289	33	31	34	38
Jan-12	2,216	1016	850	350	35	32	38	39
Feb-12	2,158	1057	739	362	37	32	40	46
Mar-12	2,410	1218	866	326	33	30	36	38
Apr-12	2,054	1025	735	294	35	35	34	39
May-12	2,476	1298	861	317	36	33	38	40
Jun-12	1,706	806	570	330	34	29	36	43

FY2013	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-12	1,411	537	543	331	34	29	35	38
Aug-12	1,429	560	525	344	34	31	34	37
Sep-12	1,859	904	665	290	35	31	38	40
Oct-12	2,313	1196	802	315	32	30	34	36
Nov-12	2,149	1073	787	289	32	30	33	40
Dec-12	2,019	991	744	284	35	33	37	36
Jan-13	2,352	1147	881	324	35	32	37	41
Feb-13	1,892	886	721	285	35	34	34	40
Mar-13	2,388	1173	873	342	34	31	36	38
Apr-13	2,248	1180	797	271	34	31	35	42
May-13	2,593	1378	907	308	35	32	37	38
Jun-13	1,954	976	687	291	35	31	36	44

FY2014	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-13	1,456	623	529	304	37	36	39	35
Aug-13	1,347	632	445	270	35	32	38	38
Sep-13	1,986	1022	706	258	36	32	39	40
Oct-13	2,658	1407	947	304	37	36	39	40
Nov-13	2,225	1138	796	291	37	35	38	40
Dec-13	1,942	898	741	303	35	33	35	42
Jan-14	2,418	1142	926	350	39	39	38	43
Feb-14	2,048	1027	739	282	38	37	36	46
Mar-14	2,708	1453	931	324	39	36	40	51
Apr-14	2,447	1253	892	302	36	35	36	41
May-14	2,738	1463	943	332	38	32	40	54
Jun-14	2,160	1064	811	285	36	33	37	45

FY2015	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-14	1,575	697	581	297	37	35	37	40
Aug-14	1,596	677	619	300	40	33	43	46
Sep-14	2,356	1217	853	286	37	36	37	43
Oct-14	2,720	1406	996	318	41	37	45	45
Nov-14	2,453	1235	916	302	41	39	42	51
Dec-14	2,405	1155	952	298	36	33	38	46
Jan-15	2,303	1069	938	296	38	36	38	45
Feb-15	1,869	868	706	295	38	35	39	48
Mar-15	3,202	1773	1096	333	40	35	44	49
Apr-15	2,607	1353	915	339	37	35	38	46
May-15	2,763	1448	992	323	44	39	49	52
Jun-15	2,334	1189	844	301	41	40	41	45

FY2016	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-15	1,610	697	598	315	45	37	44	62
Aug-15	1,630	662	622	346	42	38	47	40
Sep-15	2,427	1162	898	367	44	42	44	48
Oct-15	2,803	1479	1010	314	45	41	50	50
Nov-15	2,628	1436	898	294	42	39	45	47
Dec-15	2,477	1251	877	349	38	33	42	44
Jan-16	2,661	1404	913	344	42	39	46	49
Feb-16	2,332	1215	816	301	41	37	41	52
Mar-16	3,148	1762	1033	353	39	38	37	53
Apr-16	2,603	1351	927	325	49	44	53	56
May-16	2,826	1528	964	334	45	41	45	59
Jun-16	2,111	1077	754	280	43	42	41	53

FY2017	Number of Distinct MCI Encounters				Average Response Time in Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-16	1,568	637	601	330	46	40	50	53
Aug-16	1,610	735	576	299	52	47	50	67
Sep-16	2,273	1176	810	287	44	38	47	59
Oct-16	2,547	1401	868	278	47	43	49	65
Nov-16	2,536	1419	821	296	51	45	53	73
Dec-16	2,223	1187	786	250	49	44	51	68
Jan-17								
Feb-17								
Mar-17								
Apr-17								
May-17								
Jun-17								

FY2010	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-09	1,040	374	388	278	75%	76%	75%	73%
Aug-09	1,061	372	419	270	80%	83%	79%	77%
Sep-09	1,296	519	504	273	81%	82%	82%	77%
Oct-09	1,516	648	572	296	79%	82%	76%	78%
Nov-09	1,392	571	566	255	79%	82%	76%	78%
Dec-09	1,349	579	504	266	78%	80%	78%	75%
Jan-10	1,801	766	675	360	80%	81%	78%	82%
Feb-10	1,689	708	678	303	78%	78%	78%	78%
Mar-10	2,201	1073	769	359	76%	78%	75%	71%
Apr-10	1,953	930	712	311	78%	77%	80%	73%
May-10	2,095	1016	742	337	77%	78%	76%	77%
Jun-10	1,687	788	545	354	79%	80%	79%	77%

FY2011	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-10	1,363	521	497	345	78%	80%	76%	79%
Aug-10	1,290	492	481	317	78%	82%	77%	74%
Sep-10	1,856	823	686	347	81%	82%	81%	78%
Oct-10	2,049	962	758	329	82%	84%	81%	77%
Nov-10	1,998	939	783	276	82%	86%	80%	78%
Dec-10	1,747	798	682	267	82%	85%	78%	83%
Jan-11	1,756	771	675	310	82%	83%	81%	85%
Feb-11	1,703	785	646	272	81%	84%	79%	76%
Mar-11	2,487	1323	864	300	84%	84%	83%	86%
Apr-11	1,949	955	722	272	81%	81%	81%	80%
May-11	2,154	1097	760	297	83%	85%	81%	77%
Jun-11	1,816	851	640	325	81%	82%	80%	79%

FY2012	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-11	1,365	551	502	312	79%	80%	82%	73%
Aug-11	1,306	519	485	302	79%	79%	80%	75%
Sep-11	1,864	906	663	295	83%	84%	83%	78%
Oct-11	1,975	969	702	304	84%	84%	85%	82%
Nov-11	1,928	933	731	264	83%	83%	82%	83%
Dec-11	1,900	891	720	289	85%	86%	85%	81%
Jan-12	2,216	1016	850	350	83%	85%	81%	81%
Feb-12	2,158	1057	739	362	82%	85%	81%	76%
Mar-12	2,410	1218	866	326	84%	85%	83%	82%
Apr-12	2,054	1025	735	294	84%	84%	84%	82%
May-12	2,476	1298	861	317	83%	83%	84%	83%
Jun-12	1,706	806	570	330	84%	87%	82%	78%

FY2013	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-12	1,411	537	543	331	83%	85%	82%	81%
Aug-12	1,429	560	525	344	84%	87%	82%	82%
Sep-12	1,859	904	665	290	85%	87%	85%	83%
Oct-12	2,313	1196	802	315	84%	86%	83%	82%
Nov-12	2,149	1073	787	289	85%	87%	83%	82%
Dec-12	2,019	991	744	284	83%	84%	81%	83%
Jan-13	2,352	1147	881	324	83%	84%	82%	83%
Feb-13	1,892	886	721	285	83%	83%	83%	79%
Mar-13	2,388	1173	873	342	84%	85%	82%	81%
Apr-13	2,248	1180	797	271	84%	85%	83%	79%
May-13	2,593	1378	907	308	83%	83%	84%	83%
Jun-13	1,954	976	687	291	83%	85%	81%	79%

FY2014	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-13	1,456	623	529	304	84%	85%	82%	83%
Aug-13	1,347	632	445	270	84%	84%	81%	87%
Sep-13	1,986	1022	706	258	83%	85%	81%	80%
Oct-13	2,658	1407	947	304	81%	81%	81%	79%
Nov-13	2,225	1138	796	291	82%	82%	81%	85%
Dec-13	1,942	898	741	303	83%	85%	83%	80%
Jan-14	2,418	1142	926	350	81%	81%	81%	81%
Feb-14	2,048	1027	739	282	81%	81%	82%	78%
Mar-14	2,708	1453	931	324	82%	83%	82%	76%
Apr-14	2,447	1253	892	302	82%	83%	83%	78%
May-14	2,738	1463	943	332	83%	85%	83%	77%
Jun-14	2,160	1064	811	285	83%	84%	83%	81%

FY2015	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-14	1,575	697	581	297	84%	86%	83%	82%
Aug-14	1,596	677	619	300	84%	87%	82%	82%
Sep-14	2,356	1217	853	286	84%	85%	84%	80%
Oct-14	2,720	1406	996	318	83%	85%	81%	81%
Nov-14	2,453	1235	916	302	82%	84%	81%	76%
Dec-14	2,405	1155	952	298	85%	86%	84%	80%
Jan-15	2,303	1069	938	296	82%	84%	81%	79%
Feb-15	1,869	868	706	295	83%	85%	82%	80%
Mar-15	3,202	1773	1096	333	82%	83%	81%	78%
Apr-15	2,607	1353	915	339	84%	86%	81%	80%
May-15	2,763	1448	992	323	80%	82%	79%	74%
Jun-15	2,334	1189	844	301	82%	82%	81%	82%

FY2016	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-15	1,610	697	598	315	83%	85%	82%	80%
Aug-15	1,630	662	622	346	84%	87%	82%	84%
Sep-15	2,427	1162	898	367	82%	83%	81%	78%
Oct-15	2,803	1479	1010	314	80%	82%	78%	76%
Nov-15	2,628	1436	898	294	81%	82%	80%	78%
Dec-15	2,477	1251	877	349	85%	86%	82%	84%
Jan-16	2,661	1404	913	344	82%	84%	81%	80%
Feb-16	2,332	1215	816	301	82%	84%	82%	73%
Mar-16	3,148	1762	1033	353	83%	85%	82%	79%
Apr-16	2,603	1351	927	325	81%	83%	79%	78%
May-16	2,826	1528	964	334	80%	81%	81%	73%
Jun-16	2,111	1077	754	280	80%	81%	81%	78%

FY2017	Number of Distinct MCI Encounters				Percent of MCI Encounters Within < 60 Minutes			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-16	1,568	637	601	330	79%	83%	78%	74%
Aug-16	1,610	735	576	299	79%	82%	78%	73%
Sep-16	2,273	1176	810	287	82%	85%	80%	76%
Oct-16	2,547	1401	868	278	79%	80%	79%	73%
Nov-16	2,536	1419	821	296	77%	79%	77%	71%
Dec-16	2,223	1187	786	250	78%	80%	78%	72%
Jan-17								
Feb-17								
Mar-17								
Apr-17								
May-17								
Jun-17								

FY2010	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-09	1,040	374	388	278	6%	11%	6%	0%
Aug-09	1,061	372	419	270	7%	15%	5%	0%
Sep-09	1,296	519	504	273	5%	9%	4%	0%
Oct-09	1,516	648	572	296	7%	12%	5%	0%
Nov-09	1,392	571	566	255	8%	12%	8%	0%
Dec-09	1,349	579	504	266	7%	11%	5%	0%
Jan-10	1,801	766	675	360	8%	11%	7%	0%
Feb-10	1,689	708	678	303	7%	12%	6%	0%
Mar-10	2,201	1073	769	359	7%	10%	6%	0%
Apr-10	1,953	930	712	311	6%	10%	4%	0%
May-10	2,095	1016	742	337	8%	12%	5%	0%
Jun-10	1,687	788	545	354	7%	11%	5%	0%

FY2011	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-10	1,363	521	497	345	8%	14%	6%	0%
Aug-10	1,290	492	481	317	9%	18%	6%	0%
Sep-10	1,856	823	686	347	8%	13%	6%	0%
Oct-10	2,049	962	758	329	8%	14%	5%	0%
Nov-10	1,998	939	783	276	8%	11%	6%	0%
Dec-10	1,747	798	682	267	7%	11%	6%	0%
Jan-11	1,756	771	675	310	9%	13%	9%	0%
Feb-11	1,703	785	646	272	10%	16%	7%	0%
Mar-11	2,487	1323	864	300	9%	12%	7%	0%
Apr-11	1,949	955	722	272	7%	11%	6%	0%
May-11	2,154	1097	760	297	8%	11%	6%	0%
Jun-11	1,816	851	640	325	9%	13%	7%	0%

FY2012	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-11	1,365	551	502	312	9%	17%	6%	0%
Aug-11	1,306	519	485	302	10%	19%	6%	0%
Sep-11	1,864	906	663	295	9%	14%	7%	0%
Oct-11	1,975	969	702	304	9%	14%	7%	0%
Nov-11	1,928	933	731	264	8%	11%	6%	0%
Dec-11	1,900	891	720	289	9%	13%	8%	0%
Jan-12	2,216	1016	850	350	10%	15%	8%	0%
Feb-12	2,158	1057	739	362	10%	14%	9%	0%
Mar-12	2,410	1218	866	326	10%	14%	7%	1%
Apr-12	2,054	1025	735	294	11%	15%	9%	0%
May-12	2,476	1298	861	317	9%	13%	8%	0%
Jun-12	1,706	806	570	330	9%	15%	6%	0%

FY2013	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-12	1,411	537	543	331	9%	15%	8%	0%
Aug-12	1,429	560	525	344	10%	16%	9%	0%
Sep-12	1,859	904	665	290	11%	14%	11%	0%
Oct-12	2,313	1196	802	315	10%	13%	9%	0%
Nov-12	2,149	1073	787	289	11%	15%	10%	0%
Dec-12	2,019	991	744	284	8%	13%	6%	0%
Jan-13	2,352	1147	881	324	12%	15%	11%	0%
Feb-13	1,892	886	721	285	12%	17%	10%	1%
Mar-13	2,388	1173	873	342	10%	14%	9%	0%
Apr-13	2,248	1180	797	271	10%	13%	9%	0%
May-13	2,593	1378	907	308	10%	12%	9%	0%
Jun-13	1,954	976	687	291	10%	14%	8%	0%

FY2014	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-13	1,456	623	529	304	12%	21%	8%	0%
Aug-13	1,347	632	445	270	11%	18%	7%	0%
Sep-13	1,986	1022	706	258	10%	14%	9%	0%
Oct-13	2,658	1407	947	304	9%	12%	6%	0%
Nov-13	2,225	1138	796	291	10%	12%	9%	0%
Dec-13	1,942	898	741	303	9%	13%	7%	0%
Jan-14	2,418	1142	926	350	10%	14%	8%	0%
Feb-14	2,048	1027	739	282	9%	12%	8%	0%
Mar-14	2,708	1453	931	324	9%	11%	8%	0%
Apr-14	2,447	1253	892	302	8%	11%	8%	0%
May-14	2,738	1463	943	332	9%	12%	9%	0%
Jun-14	2,160	1064	811	285	9%	13%	8%	0%

FY2015	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-14	1,575	697	581	297	10%	16%	7%	0%
Aug-14	1,596	677	619	300	10%	16%	9%	0%
Sep-14	2,356	1217	853	286	10%	12%	10%	1%
Oct-14	2,720	1406	996	318	8%	10%	9%	0%
Nov-14	2,453	1235	916	302	8%	11%	8%	0%
Dec-14	2,405	1155	952	298	9%	11%	8%	0%
Jan-15	2,303	1069	938	296	10%	14%	10%	0%
Feb-15	1,869	868	706	295	10%	15%	8%	0%
Mar-15	3,202	1773	1096	333	10%	12%	8%	0%
Apr-15	2,607	1353	915	339	8%	12%	7%	0%
May-15	2,763	1448	992	323	8%	11%	8%	0%
Jun-15	2,334	1189	844	301	9%	12%	7%	0%

FY2016	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-15	1,610	697	598	315	9%	15%	7%	0%
Aug-15	1,630	662	622	346	8%	15%	6%	0%
Sep-15	2,427	1162	898	367	10%	14%	8%	0%
Oct-15	2,803	1479	1010	314	9%	11%	8%	0%
Nov-15	2,628	1436	898	294	8%	10%	7%	0%
Dec-15	2,477	1251	877	349	8%	10%	7%	0%
Jan-16	2,661	1404	913	344	9%	11%	9%	0%
Feb-16	2,332	1215	816	301	8%	10%	8%	0%
Mar-16	3,148	1762	1033	353	7%	9%	8%	0%
Apr-16	2,603	1351	927	325	8%	10%	8%	0%
May-16	2,826	1528	964	334	9%	12%	7%	0%
Jun-16	2,111	1077	754	280	8%	11%	6%	0%

FY2017	Number of Distinct MCI Encounters				Percent of Encounters Resulting in CBAT Admission			
	Age 0-20	Age 0-14	Age 15-18	Age 19-20	Age 0-20	Age 0-14	Age 15-18	Age 19-20
Jul-16	1,568	637	601	330	11%	18%	8%	1%
Aug-16	1,610	735	576	299	9%	15%	7%	0%
Sep-16	2,273	1176	810	287	11%	14%	9%	0%
Oct-16	2,547	1401	868	278	9%	12%	7%	0%
Nov-16	2,536	1419	821	296	10%	13%	8%	0%
Dec-16	2,223	1187	786	250	9%	11%	7%	0%
Jan-17								
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